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Catarina Correia Leal

Professora Auxiliar

Department of Human Resources and Organizational Behavior (IBS)

Integrated Researcher

BRU-Iscte - Business Research Unit (IBS)

[Organizational Behaviour and Human Resources Group]



Contacts

E-mail

Ana_Catarina_Leal@iscte-iul.pt

Office

D4.11

Research Interests

Sickness Presenteeism

Burnout

Hospitality and tourism sector.

Human Resources

Emotional Labor

Attendance Cultures/Climates

Well-being

Engagement

Academic Qualifications

University/Institution	Type	Degree	Period
ISCTE Business School	PhD	Management, specialization in Human Resources and Organizational Behavior	2022
ISCTE - Instituto Universitário de Lisboa	M.Sc.	Psicologia Social e das Organizações	2016
ISCTE - Instituto Universitário de Lisboa	Licenciate	Psicologia	2014

Teaching Activities

Teaching Year	Sem.	Course Name	Degree(s)	Coord .
2023/2024	2º	Human Resources Management	Bachelor Degree in Industrial Management and Logistics; Bachelor Degree in Finance and Accounting; Bachelor Degree in Marketing; Bachelor Degree in Industrial Management and Engineering; Bachelor Degree in Marketing Management; Bachelor Degree in Management;	No
2023/2024	1º	Organizational Diagnosis and Organizational Change	Bachelor Degree in Human Resources Management;	No
2022/2023	1º	Organizational Diagnosis and Organizational Change	Bachelor Degree in Human Resources Management;	No
2021/2022	1º	Organizational Diagnosis and Organizational Change	Bachelor Degree in Human Resources Management;	No
2021/2022	1º	Research Methods	Bachelor Degree in Human Resources Management;	No
2020/2021	1º	Organizational Diagnosis and Organizational Change	Bachelor Degree in Human Resources Management;	No
2019/2020	2º	Human Resources Management	Bachelor Degree in Industrial Management and Logistics; Bachelor Degree in Finance and Accounting; Bachelor Degree in Marketing; Bachelor Degree in Industrial Management and Engineering; Bachelor Degree in Marketing Management; Bachelor Degree in Management;	No
2018/2019	2º	Human Resource Attraction, Selection and Development	Master Degree in Human Resource Management and Organizational Consultancy;	No
2018/2019	2º	Human Resource Attraction, Selection and Development	Master Degree in Human Resource Management and Organizational Consultancy;	No

Supervisions

• M.Sc. Dissertations

- Concluded

	Student Name	Title/Topic	Language	Institution	Concluding Year
1	Sara Catarina Duro Horta	The relationship between Inclusion and Work Engagement: the moderation of Openness to Diversity and Emotional Intelligence	Portuguese	ISCTE-IUL	2022
2	José Gonalo Gonalves Tenda Correa de Oliveira	The Relationship between Leadership Moral Disengagement and Burnout: The Mediation Effect of Presenteeism Climate and the Moderation Effect of Contract Types	English	ISCTE-IUL	2019
3	Jos Gonalo Gonalves Tenda Correa de Oliveira	The Relationship between Leadership Moral Disengagement and Burnout: The Mediation Effect of Presenteeism Climate and the Moderation Effect of Contract Types	English	ISCTE-IUL	2019

Total Citations

Web of Science®	184
Scopus	171

Publications

• Scientific Journals

- Scientific journal paper

1	Correia Leal, C., Ferreira, A. I. & Carvalho, H. (2023). "Hide your sickness and put on a happy face": The effects of supervision distrust, surface acting and sickness surface acting on hotel employees' emotional exhaustion. Journal of Organizational Behavior. 44 (6), 871-887 - Times Cited Web of Science®: 3 - Times Cited Scopus: 3 - Times Cited Google Scholar: 5
2	Esperana, M. B., Ferreira, A. I., Leal, C. C. & Braun, T. (2021). The link between interpersonal and interorganisational networking: The role of start-up members' achievement-related affect. International Journal of Entrepreneurial Venturing. 13 (1), 63-87

3	<p>Correia Leal, C. & Ferreira, A. I. (2021). In sickness and in health: The role of housework engagement in work productivity despite presenteeism. <i>The Spanish Journal of Psychology</i>. 24</p> <p>- Times Cited Web of Science®: 3</p> <p>- Times Cited Scopus: 4</p> <p>- Times Cited Google Scholar: 14</p>
4	<p>Sousa, I. C., Almeida, T. & Correia Leal, C. (2021). Trapped in the COVID-19 pandemic: The effect of risk concern and emotions on burnout among health care workers. <i>Psicologia</i>. 35 (1), 163-173</p> <p>- Times Cited Scopus: 2</p> <p>- Times Cited Google Scholar: 2</p>
5	<p>Ruhle, S. A., Breitsohl, H., Aboagye, E., Baba, V., Biron, C., Correia Leal, C....Yang, T. (2020). "To work, or not to work, that is the question" – Recent trends and avenues for research on presenteeism. <i>European Journal of Work and Organizational Psychology</i>. 29 (3), 344-363</p> <p>- Times Cited Web of Science®: 99</p> <p>- Times Cited Scopus: 98</p> <p>- Times Cited Google Scholar: 159</p>
6	<p>Correia Leal, C. & Ferreira, A. I. (2020). Should I book another hotel? The effects of sickness and ethnicity on customer brand loyalty and positive word of mouth. <i>International Journal of Hospitality Management</i>. 91</p> <p>- Times Cited Web of Science®: 16</p> <p>- Times Cited Scopus: 14</p> <p>- Times Cited Google Scholar: 22</p>

• Conferences/Workshops and Talks

- Publication in conference proceedings

1	<p>Leal, C. C., Ferreira, A. I. & Carvalho, H. (2020). "Smile and please hide your sickness": The role of emotions and sickness surface acting in a presenteeism climate context. In Taneja, S. (Ed.), 80th Annual Meeting of the Academy of Management 2020: Understanding the Inclusive Organization, AoM 2020. Vancouver: Academy of Management.</p>
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- Talk

1	<p>Veira, P. N., Correia Leal, C. & Morais, R. (2023). UNIVERSITY EUROPEIA'S ACADEMIC MODEL: NEW TRENDS AND EXPERIENCES. 17th annual International Technology, Education and Development Conference.</p>
2	<p>Correia Leal, C. & Ferreira, A.I. (2022). "Might a spouse's personality and support influence one's workplace performance?": The role of housework engagement in work productivity despite presenteeism. European Conference of Personality 2020.</p>
3	<p>Correia Leal, C. & Ferreira, A.I. (2021). Sick and dealing with customer complaints: The effects of sickness and customer incivility on hotel employees' emotion regulation strategies. British Academy of Management.</p>
4	<p>Correia Leal, C., Ferreira, A.I. & Carvalho, H. (2020). "Smile and please hide your sickness": The role of emotions and sickness surface acting in a presenteeism climate context. 80th Annual Meeting of the Academy of Management .</p>
5	<p>Correia Leal, C., Ferreira, A.I. & Carvalho, H. (2020). "Smile and please hide your sickness": The role of emotions and sickness surface acting in a presenteeism climate context. 20th EURAM Annual Conference.</p>
6	<p>Oliveira, J. C., Ferreira, A.I., Martinez, L. & Correia Leal, C. (2019). Presenteeism climate and job demands-resources: A diary study in the hospitality industry. EAWOP 2019 Congress.</p>

7	Correia Leal, C. & Ferreira, A.I. (2019). Discrimination in hotels: The effects of employees' sickness on customer loyalty and positive word of mouth. EAWOP 2019 Congress.
8	Correia Leal, C. (2019). Sick in the hotel: The effects of sickness and ethnicity on customer loyalty and positive word of mouth. 79th Annual Meeting of the Academy of Management.
9	Martinez, L., Ferreira, A.I., Correia Leal, C. & Sequeira (2018). The impact of work engagement and health conditions on productivity associated with presenteeism: A diary study in the hospitality industry. EAWOP Small Group Meeting.
10	Correia Leal, C., Lourenço & Ferreira, A.I. (2018). The mediator role of presenteeism citizenship behavior: Going the extra mile when feeling sick. EAWOP Small Group Meeting.
11	Correia Leal, C., Lourenço & Ferreira, A.I. (2018). Organizational citizenship behavior and social capital: Going the extra mile when feeling sick. •EURAM 2018 18th Annual Conference of the European Academy of Management.
12	Correia Leal, C. & Ferreira, A.I. (2018). The nightmare of getting sick on vacation: The effects of sickness presenteeism in the hospitality sector net promoter score. 13th European Academy of Occupational Health Psychology Conference.
13	Correia Leal, C. & Ferreira, A.I. (2017). The relationship between conscientiousness, perceived partner support and work productivity associated with presenteeism between couples: the mediating role of housework engagement. VII Conference on Research and Intervention in Human Resources. Managing people: a changing role.

• Other Publications

- Non-peer-reviewed papers

1	Esperanga, Maria Beatriz, Ferreira, A.I., Correia Leal, C. & Braun, T. (2021). The link between interpersonal and interorganisational networking: the role of start-up members' achievement-related affect. International Journal of Entrepreneurial Venturing.
2	Matos, M. G., Matos, M. G., Ribeiro, J., Neves, J., Correia Leal, C. & Ferreira, A.I. (2009). Health-related quality of life in children and adolescents and associated factors. Journal of Cognitive and Behavioral Psychotherapies. 9 (1), 33-48 - Times Cited Web of Science®: 63 - Times Cited Scopus: 50 - Times Cited Google Scholar: 121

- Other publications

1	Correia Leal, C., Ferreira, A.I. & Carvalho, H. (2020). "Smile and Please Hide Your Sickness": The Role of Emotions and Sickness Surface Acting in a Presenteeism Climate Context.
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Awards

FCT Scholarship (2017)

Scientific Editing/Reviewing Activities				
Type of Activity	Journal Title	ISSN/Quartile	Period	Language
Member of scientific journal editing staff	Journal of Organizational Effectiveness: People and Performance		Since 2023	Portuguese