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Isabel Silva

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CIES-Iscte - Centre for Research and Studies in Sociology (ESPP)
[Politics and Citizenship]

Contacts

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Research Interests

Education

Data Analysis

Public Policy

Multiple Streams Frameword

Academic Qualifications

University/Institution	Type	Degree	Period
ISCTE-Instituto Universitario de Lisboa	PhD	Políticas Públicas	2018
ISCTE-Instituto Universitario de Lisboa	Post-graduation	Análise de Dados em Ciências Sociais	2014

University of Reading	M.Sc.	International Investment and European Integration	1994
Universidade Nova de Lisboa - Nova School of Business and Economics	Licenciate	Economia	1991

External Professional Activities

Period	Employer	Country	Description
2022 - 2024	Escxel - Edulo	Portugal	Teacher diagnostic and model for teachr hiring
2022 - 2022	Ministry of Education	Portugal	Research and discussion on main education policy international themes

Teaching Activities

Teaching Year	Sem.	Course Name	Degree(s)	Coord.
2025/2026	2º	Using Statistical Indicators	Post Graduation Program in Political Advising and Media;	No
2025/2026	2º	Public Policy Selected Researches	Doctorate Degree (PhD) in Public Policy;	No
2025/2026	2º	Public Audit Standards and Methodologies	Post Graduation Program in Public Finance;	No
2025/2026	2º	Public Procurement and Control	Post Graduation Program in Public Finance;	No
2025/2026	2º	Data to Decision in Public Management	Postgraduate Seminar in Data to Decision in Public Management;	Yes
2025/2026	2º	Good Governance Standard for Public Services		No
2025/2026	2º	Valorisation of the Public Sector		No
2025/2026	2º	Digital Government and Collaboration in Public Administration		No
2025/2026	2º	Leadership & Human Resource Management in Public Administration		No
2025/2026	2º	Public Policy and Resource Management	Post Graduation Program in Middle Level Management in the Public Administration;	Yes
2025/2026	2º	Group Work and Tutoring	Post Graduation Program in Middle Level Management in the Public Administration;	No

2025/2026	2º	Drugs in Europe: Supply, Demand and Public Policies: The role of social media in the drugs field - From market to responses	Postgraduate Seminar in Winter course in Drugs in Europe: Supply, Demand and Public Policies: The role of social media in the drugs field - From market to responses (EDWS 2025/2026);	No
2025/2026	2º	Drugs in Europe: Supply, Demand and Public Policies - A whole-of society approach to drugs - From awareness to action	Postgraduate Seminar in Drugs in Europe: Supply, Demand and Public Policies - A whole-of society approach to drugs - From awareness to action (EDWS 2025/2026);	No
2025/2026	1º	Public Finance and Economics	Post Graduation Program in Public Finance;	No
2025/2026	1º	Public Budget	Post Graduation Program in Public Finance;	No
2025/2026	1º	Public Financial Management and Public Accounting	Post Graduation Program in Public Finance;	No
2025/2026	1º	Public Internal Control Systems	Post Graduation Program in Public Finance;	No
2025/2026	1º	Public Audit	Post Graduation Program in Public Finance;	No
2025/2026	1º	Public Finance and Audit Seminar	Post Graduation Program in Public Finance;	No
2025/2026	1º	Fundamentals of Public Policy Evaluation	Post Graduation Program in Public Policy Evaluation;	No
2025/2026	1º	Public Policies Formulation and Design Thinking	Master Degree in Digitalization in Public Administration;	Yes
2025/2026	1º	Data to Decision in Public Management	Master Degree in Digitalization in Public Administration;	Yes
2025/2026	1º	Good Governance Standard for Public Services	Post Graduation Program in Middle Level Management in the Public Administration;	No
2025/2026	1º	Valorisation of the Public Sector	Post Graduation Program in Middle Level Management in the Public Administration;	No
2025/2026	1º	Digital Government and Collaboration in Public Administration	Post Graduation Program in Middle Level Management in the Public Administration;	No
2025/2026	1º	Leadership & Human Resource Management in Public Administration	Post Graduation Program in Middle Level Management in the Public Administration;	No
2025/2026	1º	Public Policy and Resource Management	Post Graduation Program in Middle Level Management in the Public Administration;	Yes
2024/2025	2º	Using Statistical Indicators	Post Graduation Program in Political Advising and Media;	No

2024/2025	2º	Conflict Management	Institutional Degree in Softskills; Post Graduation Program in Municipal Challenges and Local Development;	No
2024/2025	2º	Public Policy Selected Researches	Doctorate Degree (PhD) in Public Policy;	No
2024/2025	2º	Planning and Public Policy		Yes
2024/2025	2º	Design and Monitoring of Policy Evaluation Processes	Post Graduation Program in Public Policy Evaluation;	No
2024/2025	2º	Policy Evaluation Project Work		No
2024/2025	2º	Good Governance Standard for Public Services	Post Graduation Program in Middle Level Management in the Public Administration;	No
2024/2025	2º	Valorisation of the Public Sector	Post Graduation Program in Middle Level Management in the Public Administration;	No
2024/2025	2º	Digital Government and Collaboration in Public Administration	Post Graduation Program in Middle Level Management in the Public Administration;	No
2024/2025	2º	Leadership & Human Resource Management in Public Administration	Post Graduation Program in Middle Level Management in the Public Administration;	No
2024/2025	2º	Public Policy and Resource Management	Post Graduation Program in Middle Level Management in the Public Administration;	No
2024/2025	2º	Group Work and Tutoring	Post Graduation Program in Middle Level Management in the Public Administration;	No
2024/2025	2º	Drugs in Europe: Supply, Demand and Public Policies - EDSS 2024/2025: Synthetic Opioids	Summer course in Drugs in Europe: Supply, Demand and Public Policies - EDSS 2024/2025: Synthetic Opioids;	No
2024/2025	1º	Planning and Public Policy	Post Graduation Program in Public Policy Evaluation;	Yes
2024/2025	1º	Design and Monitoring of Policy Evaluation Processes	Post Graduation Program in Public Policy Evaluation;	No
2024/2025	1º	Policy Evaluation Methods		No
2024/2025	1º	Policy Evaluation Project Work	Post Graduation Program in Public Policy Evaluation;	No
2024/2025	1º	Public Policies Formulation and Design Thinking		No
2024/2025	1º	Data to Decision in Public Management	Master Degree in Digitalization in Public Administration;	No

2024/2025	1º	Good Governance Standard for Public Services	Post Graduation Program in Middle Level Management in the Public Administration;	No
2024/2025	1º	Valorisation of the Public Sector	Post Graduation Program in Middle Level Management in the Public Administration;	No
2024/2025	1º	Digital Government and Collaboration in Public Administration	Post Graduation Program in Middle Level Management in the Public Administration;	No
2024/2025	1º	Leadership & Human Resource Management in Public Administration	Post Graduation Program in Middle Level Management in the Public Administration;	No
2024/2025	1º	Public Policy and Resource Management	Post Graduation Program in Middle Level Management in the Public Administration;	No
2024/2025	1º	Group Work and Tutoring	Post Graduation Program in Middle Level Management in the Public Administration;	No
2024/2025	1º	Contemporary Challenges for Public Leadership	Specialization Degree in Top Public Managers Advanced Course ;	No
2024/2025	1º	Leadership & Management of Public Organisations	Specialization Degree in Top Public Managers Advanced Course ;	No
2024/2025	1º	Project Seminar and Coaching for Public Leaders	Specialization Degree in Top Public Managers Advanced Course ;	No
2024/2025	1º	Conceptualisation of Sustainable Mobility	Post Graduation Program in Future Mobility;	No
2024/2025	1º	Mobility Regulations and Governance	Post Graduation Program in Future Mobility;	No
2024/2025	1º	Transitions and Strategies for Sustainable Mobility	Post Graduation Program in Future Mobility;	Yes
2024/2025	1º	Digital Transition in Mobility	Post Graduation Program in Future Mobility;	No
2024/2025	1º	Financing and Investment in Mobility Projects	Post Graduation Program in Future Mobility;	No
2024/2025	1º	Drugs in Europe: Supply, Demand and Public Policies - EDWS 2024/2025: Crime Prevention	Winter course in Drugs in Europe: Supply, Demand and Public Policies - EDWS 2024/2025: Crime Prevention;	No
2023/2024	2º	Applied Project in Digitalization in Public Administration	Post Graduation Program in Digitalization in Public Administration;	No
2023/2024	2º	Good Governance Standard for Public Services	Specialization Degree in Top Public Managers Advanced Course ;	No

2023/2024	2º	Group Work and Tutoring	Post Graduation Program in Middle Level Management in the Public Administration;	No
2023/2024	2º	Contemporary Challenges for Public Leadership	Specialization Degree in Top Public Managers Advanced Course ;	No
2023/2024	2º	Leadership & Management of Public Organisations	Specialization Degree in Top Public Managers Advanced Course ;	No
2023/2024	2º	Project Seminar and Coaching for Public Leaders	Specialization Degree in Top Public Managers Advanced Course ;	No
2023/2024	2º	Drugs in Europe: Supply, Demand and Public Policies - EDWS 2023/2024: Gender Sensitive Approaches to Drug-related Issues	Postgraduate Seminar in Drugs in Europe: Supply, Demand and Public Policies - EDWS 2023/2024: Gender Sensitive Approaches to Drug-related Issues;	Yes
2023/2024	2º	Drugs in Europe: Supply, Demand and Public Policies - Edss 2023/2024: Psychostimulants in Europe - Health and Security Issues	Postgraduate Seminar in Drugs in Europe: Supply, Demand and Public Policies - EDSS 2023/2024: Psychostimulants in Europe - Health and Security Issues;	Yes
2023/2024	2º	Applied Project in Public Administration Applied to Digitalization	Master Degree in Digitalization in Public Administration;	No
2023/2024	1º	State, Governance and Public Policy		No
2023/2024	1º	Ethics, Cybersecurity and Privacy		No
2023/2024	1º	Public Policies Formulation and Design Thinking		No
2023/2024	1º	Data to Decision in Public Management	Post Graduation Program in Digitalization in Public Administration;	No
2023/2024	1º	Big Data and Artificial Intelligence in Public Policies		No
2023/2024	1º	Good Governance Standard for Public Services	Post Graduation Program in Middle Level Management in the Public Administration;	No
2023/2024	1º	Valorisation of the Public Sector	Post Graduation Program in Middle Level Management in the Public Administration;	No
2023/2024	1º	Digital Government and Collaboration in Public Administration	Post Graduation Program in Middle Level Management in the Public Administration;	No
2023/2024	1º	Leadership & Human Resource Management in Public Administration	Post Graduation Program in Middle Level Management in the Public Administration;	No

2023/2024	1º	Public Policy and Resource Management	Post Graduation Program in Middle Level Management in the Public Administration;	No
2023/2024	1º	Project Seminar and Coaching for Public Leaders	Specialization Degree in Top Public Managers Advanced Course ;	No
2022/2023	2º	Public Finance and Economics		No
2022/2023	2º	Public Budget	Post Graduation Program in Public Finance;	No
2022/2023	2º	Public Financial Management and Public Accounting	Post Graduation Program in Public Finance;	No
2022/2023	2º	Public Internal Control Systems	Post Graduation Program in Public Finance;	No
2022/2023	2º	Public Finance and Audit Seminar	Post Graduation Program in Public Finance;	No
2022/2023	2º	Conference		No
2022/2023	2º	Drugs in Europe: Supply, Demand and Public Policies - 2022/2023: Displaced Populations		No
2022/2023	2º	Drugs in Europe: Supply, Demand and Public Policies - 2022/2023: Mental Health		No
2022/2023	1º	Planning and Public Policy		No
2022/2023	1º	Public Audit	Post Graduation Program in Public Finance;	No
2022/2023	1º	Public Audit Standards and Methodologies	Post Graduation Program in Public Finance;	No
2022/2023	1º	Public Procurement and Control	Post Graduation Program in Public Finance;	No
2022/2023	1º	Financial Accountabiility in Public Institutions	Post Graduation Program in Public Finance;	No
2022/2023	1º	Public Finance and Audit Seminar		No
2022/2023	1º	Seminar and Project		No
2022/2023	1º	Strategy and Public Value		No
2022/2023	1º	People		No
2022/2023	1º	Processes and Services		No
2022/2023	1º	Communication and Systems		No

2022/2023	1º	Design and Monitoring of Policy Evaluation Processes		No
2022/2023	1º	Policy Evaluation Project Work		No
2022/2023	1º	Conference		No
2021/2022	2º	Public Finance and Economics		No
2021/2022	2º	Public Budget		No
2021/2022	2º	Public Financial Management and Public Accounting		No
2021/2022	2º	Public Internal Control Systems		No
2021/2022	2º	Public Finance and Audit Seminar		No
2021/2022	2º	Public Administration Budgeting and Control		No
2021/2022	2º	Seminar and Project		No
2021/2022	2º	Strategy and Public Value		No
2021/2022	2º	People		No
2021/2022	2º	Processes and Services		No
2021/2022	2º	Communication and Systems		No
2021/2022	2º	Conference		No
2021/2022	2º	Leadership Models in Public Management		No
2021/2022	2º	Managing Change in the Context of Digital Transformation		No
2021/2022	2º	Design Thinking and Innovation Strategies		No
2021/2022	2º	Digital Technologies in the Relationship Between Citizens and Public Administration		No
2021/2022	2º	Management of Human Resources and Competency-Based Management		No
2021/2022	2º	Workshop Debate		No

2021/2022	2º	Prospective Assessment, Management and Strategic Planning		No
2021/2022	2º	Economic and Financial Analysis From An Accounting, Auditing and Public Finance Point of View		No
2021/2022	2º	Public Procurement		No
2021/2022	2º	Administrative Procedure and Data Protection		No
2021/2022	2º	Public Employment Legal Regimes, Labour Legislation and Collective Procurement		No
2021/2022	2º	Conception, Management and Evaluation of Projects		No
2021/2022	2º	Information and Knowledge Management		No
2021/2022	2º	Internal Communication Strategies Within the Organisation		No
2021/2022	2º	Safety, Hygiene and Health at Work		No
2021/2022	2º	Drugs in Europe: Supply, Demand and Public Policies -2021/2022: Community-Based Interventions for Drug-Related Issues		Yes
2021/2022	1º	Planning and Public Policy	Post Graduation Program in Public Policy Evaluation;	No
2021/2022	1º	Public Audit		No
2021/2022	1º	Public Audit Standards and Methodologies		No
2021/2022	1º	Public Procurement and Control		No
2021/2022	1º	Financial Accountabiility in Public Institutions		No
2021/2022	1º	Public Finance and Audit Seminar		No
2021/2022	1º	Design and Monitoring of Policy Evaluation Processes		No
2021/2022	1º	Policy Evaluation Project Work		No
2021/2022	1º	Conference		No

2021/2022	1º	Leadership Models in Public Management		No
2021/2022	1º	Managing Change in the Context of Digital Transformation		No
2021/2022	1º	Design Thinking and Innovation Strategies		No
2021/2022	1º	Digital Technologies in the Relationship Between Citizens and Public Administration		No
2021/2022	1º	Management of Human Resources and Competency-Based Management		No
2021/2022	1º	Workshop Debate		No
2021/2022	1º	Prospective Assessment, Management and Strategic Planning		No
2021/2022	1º	Economic and Financial Analysis From An Accounting, Auditing and Public Finance Point of View		No
2021/2022	1º	Using Shared Services		No
2021/2022	1º	Public Procurement		No
2021/2022	1º	Administrative Procedure and Data Protection		No
2021/2022	1º	Public Employment Legal Regimes, Labour Legislation and Collective Procurement		No
2021/2022	1º	Conception, Management and Evaluation of Projects		No
2021/2022	1º	Information and Knowledge Management		No
2021/2022	1º	Internal Communication Strategies Within the Organisation		No
2021/2022	1º	Safety, Hygiene and Health at Work		No
2020/2021	2º	Public Finance and Economics		No
2020/2021	2º	Public Budget	Post Graduation Program in Public Finance;	No

2020/2021	2º	Public Financial Management and Public Accounting	Post Graduation Program in Public Finance;	No
2020/2021	2º	Public Internal Control Systems	Post Graduation Program in Public Finance;	No
2020/2021	2º	Public Finance and Audit Seminar	Post Graduation Program in Public Finance;	No
2020/2021	1º	Public Audit	Post Graduation Program in Public Finance;	No
2020/2021	1º	Public Audit Standards and Methodologies	Post Graduation Program in Public Finance;	No
2020/2021	1º	Public Procurement and Control	Post Graduation Program in Public Finance;	No
2020/2021	1º	Financial Accountabiility in Public Institutions	Post Graduation Program in Public Finance;	No
2020/2021	1º	Public Finance and Audit Seminar	Post Graduation Program in Public Finance;	No

Supervisions

• Ph.D. Thesis

- Ongoing

	Student Name	Title/Topic	Language	Status	Institution
1	Vanda Maria dos Santos Lourenço	The influence of coalitions of cause on public policies for recruiting teachers in non-higher education	Portuguese	Developing	Iscte
2	Pedro Moreno Brito	Gender Parity Policy Agenda-Setting: Cabo Verde Case Study 1990-2019	Portuguese	Developing	Iscte

• M.Sc. Dissertations

- Ongoing

	Student Name	Title/Topic	Language	Status	Institution
1	Maria Beatriz Ferreira Rego	O impacto do Rendimento Social de Inserção no percurso escolar de crianças e jovens	--	Developing	Iscte
2	Marcos Martins De Albuquerque	Impacto nas práticas pedagógicas com Infraestruturas e ferramentas digitais	--	Developing	Iscte
3	Cristina Coelho Neves Brito Viegas	Literacia Financeira no Ensino Secundário: Da sua Concepção à Avaliação de um Projeto Piloto	--	Developing	Iscte

4	Lizzian Braga Coimbra Adelino	The influence of public administration reforms on education	--	Developing	Iscte
5	Pedro da Silva Azevedo	Financiamento da educação através da análise da produtividade dos professores	--	Developing	Iscte

• M.Sc. Final Projects

- Ongoing

	Student Name	Title/Topic	Language	Status	Institution
1	Joana Preguiça Bilro	Forming 360º_ Data Management Challenge	--	Developing	Iscte
2	Emanuel de Castro Lameiras Vieira	The settlement of enforcement agent offices.	--	Developing	Iscte
3	André Filipe Pires Bexiga	The digitalisation of the application, admission, enrolment and learning process for PALOP students placed in Portuguese higher education.	--	Developing	Iscte
4	Orquídea Maria da Silva Ribeiro	Alocação de professores no sistema de ensino público da Guiné-Bissau	--	Developing	Iscte
5	Cátia Filipa Moreira Viveiros	CAPACITAÇÃO DIGITAL NA ADMINISTRAÇÃO PÚBLICA: O CASO DOS BUILDING BLOCKS (MOOC)	--	Developing	Iscte

- Concluded

	Student Name	Title/Topic	Language	Institution	Concluding Year
1	Helena Castelão Figueira Carlos Pestana	Accessibility to Healthcare: The Contribution of Digitalization in Bed Management	Portuguese	Iscte	2025
2	Joaquim Fernando Ribeiro Muxagata	Automated document classification model, process creation and routing using Machine Learning and Robotic Process Automation (RPA)	Portuguese	Iscte	2025
3	Nuno Miguel Correia Neto Rodrigues	Integrating Databases: Supporting Education Policies	Portuguese	Iscte	2025
4	Márcia Rubina Jesus Assunção	Digital Alerta and Signaling Tool for the Social Service	Portuguese	Iscte	2024
5	Élvio Rui Teixeira de Sousa	PLATFORM PLATFORM: HOW TO USE AND IMPROVEMENT OPPORTUNITIES. THE CASE OF SCHOOLS ON PORTO SANTO ISLAND	Portuguese	Iscte	2024
6	Rute Alexandra Raimundo Alves	Potentials of digital assessment for students with special health needs.	Portuguese	Iscte	2024

Total Citations

Web of Science®	12
Scopus	6

Publications

• Scientific Journals

- Scientific journal paper

1	Flores, I. (2017). Modelling efficiency in education: How are European countries spending their budgets and what relation between money and performance. Sociologia, Problemas e Práticas. 83, 157-170 - Times Cited Web of Science®: 12 - Times Cited Scopus: 6

• Books and Book Chapters

- Book chapter

1	Silva, Pedro Adão e & Flores, I. (2025). Os portugueses, a descentralização e a desconcentração. In A DESCENTRALIZAÇÃO E A DESCONCENTRAÇÃO DAS POLÍTICAS PÚBLICAS.

• Conferences/Workshops and Talks

- Publication in conference proceedings

1	Ramalho, V., Belchior-Rocha, H. & Flores, I. (2024). Communication skills training for intermediate managers in the Portuguese public administration. In Luis Gómez Chova, Chelo González Martínez, Joanna Lees (Ed.), EDULEARN24 Proceedings. (pp. 6636-6639). Palma, Spain: IATED Academy.

• Other Publications

- Other publications

1	Magalhães, Pedro, Lobo, Marina Costa, Flores, I., Ramos, A., Santana Pereira, J. & Vicente, P. (2022). Estudo Eleitoral Português, 2022. Estudo Eleitoral Português, 2022. - Times Cited Google Scholar: 6

- Doctoral Thesis

1	Flores, I. (2019). On the Edge of the Knife: Public Private Partnerships in Education.

- Newspaper article

1	Pereira, S.M. & Flores, I. (2023). Habitação: anatomia de uma crise. Expresso.

- Report

1	Silva, Pedro Adão e & Flores, I. (2025). O que pensam os portugueses: Descentralização, desconcentração e regionalização.

Research Projects

Project Title	Role in Project	Partners	Period
System approach to close the employment gap and create a more inclusive labor market for vulnerable groups	Researcher	BRU-Iscte (Management), CIES-Iscte, ISTAR-Iscte, TNO - Leader (Netherlands), ARC FUND - (Bulgaria), FIOH - (Finland), SDA - (Bulgaria), INAIL - (Italy), UvT - (Netherlands), UCC - (Ireland), AMF - (Netherlands), CENTAR - (Estonia), TERMCERTO - (Portugal), LAO - (Portugal), REDO - (Portugal), PACT - (Portugal), IEFP - (Portugal), KOK - (Finland)	2023
University Goes Digital for a Sustainable Global Education	Researcher	IRU-Iscte - Leader, BRU-Iscte, ISTAR-Iscte, CIES-Iscte, DINAMIA'CET-Iscte, Webwise Inovação Lda (webwise Inovação Lda) - (Portugal), Université Gustave Eiffel (Université Gustave Eiffel) - (France), Politecnico di Milano (Polimi) - (Italy), SIGMUND FREUD PRIVATUNIVERSITAT WIEN GMBH (SIGMUND FREUD PRIVATUNIVERSITAT WIEN GMBH) - (Austria)	2021 - 2023

Academic Management Positions

Coordenador (2025 - 2027)
Unit/Area: Post Graduation Program in Middle Level Management in the Public Administration

Sub-diretor (2023 - 2026)
Unit/Area: Post Graduation Program in Public Policy Evaluation

Secretário(a) (2021 - 2026)
Unit/Area: School of Technology and Architecture

Secretário(a) (2021 - 2026)
Unit/Area: School of Social Sciences

Secretário(a) (2021 - 2026)
Unit/Area: ISCTE Business School

Secretário(a) (2019 - 2060)
Unit/Area: Institute for Public and Social Policy

Research Networks

Research Network Name	Representative Role	Period
Escxel - Association for Research in Education	Directora - Investigadora	2022 - 2023

Professional Associations