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Henrique O'Neill

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Curriculum

Henrique O'Neill is Associated Professor of Information Systems and Operations Management at ISCTE - University Institute of Lisbon, Portugal. He received his M.Sc. degree from IST/UL in Lisbon and the Ph.D. degree from the Cranfield University, United Kingdom. His research interests are broadly focused on the adoption of information systems and communication technologies to foster business performance, including business, operations and IS/IT strategy, modeling methods and approaches, organizational analysis and processes design, implementation and acceptance, and the quality of information systems in industry sectors like healthcare, banking and finance, the public administration and manufacturing. He is co-author of 60 scientific papers and 4 books. Address: ISCTE-IUL, Av. das Forças Armadas, 1649-026 Lisboa, Portugal E-mail: henrique.oneill@iscte.p

Research Interests

Business information systems (the overall life-cycle)

Business, operations and IS/IT strategies

Organizational analysis and processes design
Performance improvement

Academic Qualifications

University/Institution	Type	Degree	Period
University of Cranfield	PhD	Organização e Gestão de Empresas	1995
Instituto Superior Técnico - UTL	M.Sc.	Engenharia Electrotécnica e de Computadores	1987
Instituto Superior Técnico - UTL	Licenciate	Engenharia Electrotécnica	1983

External Professional Activities

Period	Employer	Country	Description
Since 2014	IPS - Instituto Politécnico de Setubal	Portugal	Technical and scientific counseling
Since 2003	INA - Instituto Nacional de Administração	Portugal	Lecture and Consultant of Information Systems
Since 1998	Actividade Privada	--	Consultant in IS/ICT

Teaching Activities

Teaching Year	Sem.	Course Name	Degree(s)	Coord.
2025/2026	2º	Operations Management II	Bachelor Degree in Industrial Management and Logistics;	Yes
2025/2026	2º	Technology and Quality Management		Yes
2025/2026	2º	Logistics and Supply Chain Management	Master Degree in Management;	No
2024/2025	1º	Integrated Operations Management	Bachelor Degree in Management;	No
2024/2025	1º	Systems and Technology Management	Bachelor Degree in Industrial Management and Logistics;	Yes
2024/2025	1º	Modeling and Simulation of Systems and Processes	Bachelor Degree in Industrial Management and Logistics;	Yes
2023/2024	2º	Operations Management II	Bachelor Degree in Industrial Management and Logistics;	Yes

2023/2024	1º	Integrated Operations Management	Bachelor Degree in Management;	No
2023/2024	1º	Systems and Technology Management	Bachelor Degree in Industrial Management and Logistics;	Yes
2023/2024	1º	Modeling and Simulation of Systems and Processes	Bachelor Degree in Industrial Management and Logistics;	Yes
2022/2023	1º	Systems and Technology Management	Bachelor Degree in Industrial Management and Logistics;	Yes
2022/2023	1º	Modeling and Simulation of Systems and Processes	Bachelor Degree in Industrial Management and Logistics;	Yes
2022/2023	1º	Communication and Systems		No
2021/2022	2º	Communication and Systems		No
2021/2022	2º	Communication and Systems		No
2021/2022	1º	Systems and Technology Management	Bachelor Degree in Industrial Management and Logistics;	Yes
2021/2022	1º	Modeling and Simulation of Systems and Processes	Bachelor Degree in Industrial Management and Logistics;	Yes
2021/2022	1º	Operations and Supply Chain Management	Bachelor Degree in Computer Science and Business Management (PL); Bachelor Degree in Computer Science and Business Management;	Yes
2021/2022	1º	Communication and Systems		No
2021/2022	1º	Communication and Systems		No
2020/2021	2º	Communication and Systems		No
2020/2021	2º	Communication and Systems		No
2020/2021	1º	Qualitative Research Methods in Applied Business Management	Doctorate Degree (PhD) in Business Administration;	No
2020/2021	1º	Systems and Technology Management	Bachelor Degree in Industrial Management and Logistics;	Yes
2020/2021	1º	Modeling and Simulation of Systems and Processes	Bachelor Degree in Industrial Management and Logistics;	Yes
2020/2021	1º	Operations and Supply Chain Management	Bachelor Degree in Computer Science and Business Management;	Yes
2020/2021	1º	Communication and Systems		No

2020/2021	1º	Communication and Systems		No
2019/2020	2º	Management Information Systems and Erps		Yes
2019/2020	2º	Communication and Systems		No
2019/2020	2º	Information and Communication - Level B		No
2019/2020	2º	Sistemas e Tecnologias da Informação - Nível B		No
2019/2020	1º	Qualitative Research Methods in Applied Business Management	Doctorate Degree (PhD) in Business Administration;	No
2019/2020	1º	Integrated Operations Management	Bachelor Degree in Management;	Yes
2019/2020	1º	Systems and Technology Management	Bachelor Degree in Industrial Management and Logistics;	Yes
2019/2020	1º	Modeling and Simulation of Systems and Processes	Bachelor Degree in Industrial Management and Logistics;	Yes
2019/2020	1º	Operations Management		Yes
2019/2020	1º	Information and Communication - Level B		No
2019/2020	1º	Sistemas e Tecnologias da Informação - Nível B		No

Supervisions

• Ph.D. Thesis

- Ongoing

	Student Name	Title/Topic	Language	Status	Institution
1	Rui Manuel Albuquerque Soares Gouveia	How traditional Portuguese companies face successfully organizational change and development by pursuing digital transformation?	English	Developing	Iscte

- Concluded

	Student Name	Title/Topic	Language	Institution	Concluding Year
1	Telmo António Monteiro Henriques	--	English	Iscte	2015

2	Telmo António Monteiro Henriques	IT quality and organization development: using action research to promote employee engagement, leadership development, learning, and organizational improvement	--	Iscte	2015
3	Mauro Rómulo Ferreira de Oliveira Nunes	Supporting Geographically Dispersed Teams with Intelligent Agents	English	Iscte	2006
4	Joaquim António Marques dos Reis	Um Modelo de Escolonamento Multi-agente na Empresa Estendida	Portuguese	Iscte	2002
5	Mário José Batista Romão	Cooperação Nas Empresas das Indústrias Têxtil e do Vestuário: Tipologia e Factores de Sucesso	--	Iscte	1998

• M.Sc. Dissertations

- Ongoing

	Student Name	Title/Topic	Language	Status	Institution
1	Sayed Faisal Sayed Asemi	The Role of Artificial Intelligence in Optimizing Real Estate Services	English	Delivered	Iscte
2	João Miguel Branco Carona	The Impact of RPA and Low-Code Technology on Productivity and Operational Efficiency at Worten	Portuguese	Delivered	Iscte
3	Inês de Figueiredo Clérigo	Impacto da evolução tecnológica na cadeia de abastecimento: Indústria 5.0	--	Developing	Iscte
4	Hélio José Fernandes Lourenço	Pesquisa de KPIs para aferição da Resiliência na Cadeia de Abastecimento Automóvel Portuguesa: Uma Replicação do Estudo de Raaymann & Spinler	--	Developing	Iscte
5	Ana Catharina Korner de Souza Barros	Estado da arte da implementação de estratégias de negócio digital	--	Developing	Iscte
6	Ana Catarina Oliveira Saramago Brito Moreira	Industry 4 and Circular economy in Portuguese Automotive Logistics: Identifying critical factors to achieve global competitive advantage	--	Developing	Iscte
7	Giovana Costa Fiel	Technology and Infrastructure in Portuguese Maritime Logistics: A Path to Greater Productivity and Global Competitiveness	--	Developing	Iscte

- Concluded

	Student Name	Title/Topic	Language	Institution	Concluding Year
1	Nupur Arvind Gawali	Advancing Innovation Management: Automating the Concept Validation Phase with Artificial Intelligence	English	Iscte	2025
2	Giuseppe Zuccaro	The Adoption of Blockchain Technology in Agri-food Traceability: A Comparative Analysis of Benefits and Barriers in Italian and Portuguese SMEs and Consumer Perceptions	English	Iscte	2025
3	Chaochao Wu	The Impact of Work-Travel Balance on Mental Health	English	Iscte	2025
4	Pedro Pardal Duarte	Food Retail Resilience During Unstable Times: A Study of Agricultural Product Retailing	English	Iscte	2024
5	Vilma da Silva	Applications Lean Six Sigma and Data Science in Sintra Grouping of Health Care Centers (ACeS)	English	Iscte	2024
6	Ricardo Nuno Cavaleiro Fernandes	Metaverse Integration in the Fashion Industry	English	Iscte	2024
7	Ketao Shen	The Impact of Intelligent Unmanned Stores in the Context of New Retail:A Case Study of JD Intelligent Unmanned Store	English	Iscte	2024
8	Maria do Carmo da Costa Lopes Machado	Portuguese Customer's Perception and Intention Of Use Of Smart Lockers	English	Iscte	2023
9	Gonçalo Manuel Carvalheiro Envia	Aggregate Planning and Management Control in Primary Health Care on the Portuguese National Health Service - Proposal for a Framework proposal applied to the Sintra Health Centers' Group	Portuguese	Iscte	2023
10	Maria Beatriz Moderno Neves Pereira	The Influence of Hybrid Offerings in Customer Satisfaction: The "Just Walk Out" Stores in Portuguese Retail Sector	English	Iscte	2022
11	Filipe Bernardo Pereira	Digital Transformation in Higher Education: the ISCTE-IUL LTEED technological platform, an application of Design Thinking	Portuguese	Iscte	2022
12	Tomás Sequeira Cristóvão e Monteiro da Silva	E-Service Quality: its impact on Customer Satisfaction, Loyalty and Trust in the Portuguese e-commerce	English	Iscte	2022
13	Duarte Miguel dos Reis Batuca	Looking to the Future, AI In Education	English	Iscte	2022

14	Maria Inês Evangelino Rombo	Digital transformation in healthcare: how the pandemic affected patients' use of telemedicine in Portugal	English	Iscte	2021
15	Catarina Santos Palhares Vieira	Digital Transformation and Loyalty Programs in the Portuguese Retail Sector	English	Iscte	2021
16	João Henrique Balau Figueiredo	Logistics 4.0 - Evolution of Transport for the Pharmaceutical Sector. Evolution and Application Analysis of Autonomous Vehicles for Pharmaceutical Logistics in Portugal	English	Iscte	2021
17	José Miguel Correia de Araújo Freire	Digital Transformation's Applications on Higher Education Learning	English	Iscte	2021
18	Claudia Pereira Parnes	The Alignment between the Business Strategy, Operating Strategy and Operational Management in a Context of Acquisition and Merger: Studying a Case in Telefónica Brasil	Portuguese	Iscte	2019
19	Larissa Medeiros Ferreira	The Impact of Technological Trends on the Insurance Industry in the Brazilian Market and the Comparison with the View of Companies in the Sector.	Portuguese	Iscte	2019
20	Eduardo Filipe Gregório dos Santos	Predictive Aircraft Maintenance - Procedures, Techniques and Business Models	Portuguese	Iscte	2019
21	Alberta Afonso Mbuka Mandinge	eGOVERNMENT IN G2G MODALITY: ADMINISTRATIVE MODERNIZATION IN PUBLIC ADMINISTRATIONS IN ANGOLA	Portuguese	Iscte	2019
22	João David de Meira Coelho Mateus Folgosa	Benefits of maintenance management software: A study on Portuguese market	English	Iscte	2018
23	João Miguel de Almeida Clímaco Pereira	A Collaborative Platform For an Ambient Assisted Living Ecosystem	English	Iscte	2017
24	Luís Bernardo Mateus Vicente	Modelo de avaliação de performance para a produção de ferramentas de suporte à decisão baseado na norma SAF-T	Portuguese	Iscte	2016
25	Bruno Miguel Mateus Padinha	Attributes of information systems design leading to user satisfaction - a banking case study	English	Iscte	2014
26	Ricardo de Freitas	The planning and creation on an e-learning and recreational platform for seniors	English	Iscte	2013
27	Filipe Miguel Alves Cardoso Correia	--	--	Iscte	2011

28	Rui Filipe Dionísio Sousa	--	--	Iscte	2011
29	Bruno Miguel Saraiva Duarte Cal	--	--	Iscte	2011

• M.Sc. Final Projects

- Concluded

	Student Name	Title/Topic	Language	Institution	Concluding Year
1	Liliana Anacleto Costa Areias Campos da Silva	BENEFITS MANAGEMENT IN THE IMPLEMENTATION OF A PROFESSIONAL SERVICES AUTOMATION PLATFORM IN A TECHNOLOGICAL CONSULTANT	Portuguese	Iscte	2024
2	Yan Bingying	How to reduce the logistics cost of a customer's product of a company	English	Iscte	2024
3	Zhang Zhijie	A PERFORMANCE IMPROVEMENT FRAMEWORK FOR LEAN PROJECT PROCUREMENT AND ON-SITE MATERIAL MANAGEMENT	English	Iscte	2023
4	Zhang Yi	Case study of Lean manufacturing in China auto parts Industry	English	Iscte	2023
5	Ana Beatriz Martins Cardoso	E-commerce and internal logistics: Decathlon's Case	English	Iscte	2022
6	Alexandre Lopes Duarte Gameiro	Adapting to Industry 4.0: a case study in a manufacturer SME	English	Iscte	2021
7	João Pedro de António Baleizão	Implementation of a Decision Support System for Power Generation at The Navigator Company	Portuguese	Iscte	2019
8	André Gonçalo da Silva Queiroga Monteiro	Implementação de um Sistema de Planeamento e Controlo da Produção	Portuguese	Iscte	2018
9	Ana Teresa Jacinto de Oliveira Cruz	Transformação Digital: Inovação no processo de aprovisionamento no sector hospitalar	Portuguese	Iscte	2017
10	Rita Caixinhas Alves Mimoso	Melhoria do Sistema de Gestão Logística: A gestão de materiais na Clínica X	Portuguese	Iscte	2017
11	Natacha Carranca Teixeira	Avaliação da Localização dos Entrepostos Comerciais da Empresa Secil	Portuguese	Iscte	2016
12	Carlos José Afonso de Carvalho	Reestruturação do atendimento ao cidadão na Administração Pública - O caso da implementação de uma ferramenta de service desk no IMT, I.P	Portuguese	Iscte	2014

13	Rafael Biacotti de Matos	Desenho de Serviços de Apoio ao Cliente numa Rede Colaborativa de Comércio Electrónico: O caso Vortal - Teleperformance	Portuguese	Iscte	2013
14	José Duarte Lourenço Realinho	Ambient Assisted Living for ALL: Modelo e Plano de Negócio	Portuguese	Iscte	2012
15	Gonçalo Martins Correia	Plano Estratégico de Sistemas de Informação para a Cruz Vermelha Portuguesa	Portuguese	Iscte	2012

Total Citations

Web of Science®	36
Scopus	56

Publications

• Scientific Journals

- Scientific journal paper

1	Henriques, T. & O'Neill, H. (2023). Design science research with focus groups - a pragmatic meta-model. International Journal of Managing Projects in Business. 16 (1), 119-140 - Times Cited Web of Science®: 20 - Times Cited Scopus: 18 - Times Cited Google Scholar: 39
2	Henriques, T. & O'Neill, Henrique (2014). A participação das pessoas em dinâmicas de excelência organizacional: comunicar, envolver, agir e melhorar. TMQ - Techniques, Methodologies and Quality. 5, 35-52 - Times Cited Google Scholar: 1
3	Crespo de Carvalho, J., Silva, J. & O'Neill, Henrique (2014). Logistics and supply chain management: an area with a strategic service perspective. American Journal of Industrial and Business Management. 4 (1), 24-30 - Times Cited Google Scholar: 35
4	António Rodrigues & O'Neill, Henrique (2012). Framework Based on Benefits Management and Enterprise Architecture. Information Resources Management Journal. 25 (2), 34-51 - Times Cited Scopus: 9 - Times Cited Google Scholar: 7
5	Reis, J., Mamede, N. & O'Neill, H. (2001). Locally perceived hard global constraints in multi-agenty schedulling. Journal of Intelligent Manufacturing. 12 (2), 227-240 - Times Cited Web of Science®: 15 - Times Cited Scopus: 14

• Books and Book Chapters

- Book author

1	

	O'Neill, Henrique, Lopes da Costa, R., Gonçalves, R., Correia, R. & Pereira, L. (2023). Sistemas Inteligentes Aplicados à Gestão de Empresas. Lisboa. Actual.
2	Henriques, T. & O'Neill, Henrique (2015). Handbook of Research on Innovations in Information Retrieval, Analysis, and Management. - Times Cited Scopus: 2
3	O'Neill, Henrique, Nunes, M. & Ramos, P. (2011). Exercícios de UML. Lisboa. FCA.
4	Nunes, M. & O'Neill, Henrique (2011). Fundamental de UML. Lisboa, Portugal. FCA. - Times Cited Google Scholar: 125
5	Cruz-Correia, Ricardo, José Carlos Nascimento, Rui Dinis Sousa & O'Neill, Henrique (2011). 2012 25th International Symposium on Computer-Based Medical Systems.
6	Lopes, Vitor, Cruz Machado, Virgílio & O'Neill, Henrique (2004). Cidades e Regiões Digitais para o Desenvolvimento da Sociedade de Informação e do Conhecimento. Oeiras. Instituto Nacional de Administração - INA. - Times Cited Google Scholar: 7

- Book chapter

1	O'Neill, H., Langaro, D., Brito e Abreu, F., Almeida, F., Farinha, J., Domingues, L....Basto-Fernandes, V. (2023). COURSERA@Iscte 2021/22: Uma experiência de utilização de cursos online na formação presencial. In Joana Alexandre, Alexandra Almeida, Ana Espírito-Santo, Ana Lúcia Martins, Cecília Aguiar, Nádia Simões (Ed.), Exemplos de práticas pedagógicas e estratégias de inovação pedagógica no Iscte. (pp. 64-92). Lisboa: Iscte - Instituto Universitário de Lisboa.
2	Henriques, T. & O'Neill, Henrique (2015). The Human side of Information Systems: capitalizing on People, as a basis for Organization Development and Holistic Change. In Jorge Tiago Martins (The University of Sheffield, UK) and Andreea Molnar (University of Portsmouth, UK) (Ed.), Handbook of Research on Innovations in Information Retrieval, Analysis, and Management. (pp. 187-242). Hershey, PA, USA: IGI Global.
3	Realinho, J. & O'Neill, Henrique (2015). A Business Model for ALL solutions. In Nuno M. Garcia, Joel Rodrigues (Ed.), Ambient Assisted Living: From Technology to Intervention . (pp. 435-454).: Taylor and Francis/CRC Press. - Times Cited Scopus: 1
4	O'Neill, Henrique & António Rodrigues (2013). Framework based on Benefits Management and Enterprise Architecture: the Private Cloud in the Business Strategy. In John Wang (Ed.), Management Science, Logistics, and Operations Research. (pp. 289-309). Montclair State University, USA: IGI Global. - Times Cited Scopus: 2
5	O'Neill, Henrique (2011). SPLUP: Software Product Line Unified Process. In
6	Bruno Cal & O'Neill, Henrique (2011). SPLUP: Software Product Line Unified Process. In Maria Manuela Cruz-CunhaJoão VarajãoPhilip PowellRicardo Martinho (Ed.), ENTERprise Information Systems. (pp. 248-259). Berlin, Heidelberg: Springer Berlin Heidelberg.
7	Nunes, M. & O'Neill, Henrique (2011). Team Performance Evaluation Using Fuzzy Logic. In Anna Maria FanelliWitold PedryczAlfredo Petrosino (Ed.), Fuzzy Logic and Applications. (pp. 139-146). Berlin, Heidelberg: Springer Berlin Heidelberg. - Times Cited Scopus: 4 - Times Cited Google Scholar: 10

8	O'Neill, Henrique (2011). Team Performance Evaluation Using Fuzzy Logic. In - Times Cited Google Scholar: 10
9	O'Neill, Henrique (2010). Framework Based on Benefits Management and Enterprise Architecture. In - Times Cited Scopus: 3

• Conferences/Workshops and Talks

- Publication in conference proceedings

1	Henriques, T. & O'Neill, Henrique (2020). Action, design and research - a logical data model. In Proceedings of the 28th European Conference on Information Systems (ECIS). Marrakesh: AIS. - Times Cited Google Scholar: 5
2	Henriques, T. & O'Neill, H. (2020). Action, design & research: A process meta-model. In Mesquita, A., Moreira, F., Soares, L., and Viamonte, M. J. (Ed.), 20ª Conferência da Associação Portuguesa de Sistemas de Informação (CAPSI 2020). (pp. 20). Porto: Associação Portuguesa de Sistemas de Informação.
3	Baleizão, J., Cortinhal, M. J. & O'Neill, H. (2019). Implementação de um sistema de apoio à decisão para produção de energia na The Navigator Company. In Moreira, F., Cruz-Jesus, F. and Quaresma, R. (Ed.), Proceedings of the 19th Portuguese Association of Information Systems Conference: Digital disruption: Living between data science, IoT and...people. (pp. 43-44). Lisbon: Associação Portuguesa de Sistemas de Informação. - Times Cited Google Scholar: 1
4	Henriques, T. & O'Neill, Henrique (2018). A conceptual model for action and design research. In António Pedro Costa (Ed.), World Conference on Qualitative Research, WCQR 2018. (pp. 173-175). Lisboa - Times Cited Google Scholar: 5
5	Henriques, T. A. & O'Neill, Henrique (2018). A process model for organizational action research. In European Academy of Management Conference, EURAM 2018. Reykjavik - Times Cited Google Scholar: 5
6	Vicente, L. B., O'Neill, H. & Pinho, V. (2017). Reporting model for decision support based on the SAF-T standard. In 17.ª Conferência da Associação Portuguesa de Sistemas de Informação (CAPSI'2017). (pp. 406-409). Guimarães, Portugal: APSI. - Times Cited Scopus: 2
7	O'Neill, H. & Nunes, F. (2015). Trust-based access control in storage middleware grids: A reference framework proposal to deploy in the financial sector. In Luis M. Camarinha-Matos,Thais A. Baldissera,Giovanni Di Orio,Francisco Marques (Ed.), 6th Doctoral Conference on Computing, Electrical and Industrial Systems (DoCEIS). (pp. 61-68). Caparica: Springer, IFIP AICT.
8	Henriques, T. & O'Neill, Henrique (2014). IT Quality and Organizational Development – using Action Research to promote Employee Engagement, Leadership development, Learning and Organizational Improvement. In British Academy of Management. Belfast - Times Cited Google Scholar: 5
9	Carlos Carvalho, Edward Andrade, Agostinho Barbas, Ana Saraiva & O'Neill, Henrique (2013). Proposta de reengenharia do processo de referenciação de doentes do Instituto Português de Oncologia de Lisboa Francisco Gentil, E.P.E. In António Guerreiro, Paulo Resende da Silva, Rui Quaresma (Ed.), 13ª Conferência da APSI. (pp. 342-356). Évora: APSI. - Times Cited Google Scholar: 1

10	Ricardo de Freitas & O'Neill, Henrique (2013). The Planning and Creation of an E-Learning and Recreational Platform for Seniors. In António Moreira Teixeira (Universidade de Lisboa), Luis Bengochea Martínez (Universidad de Alcalá), José Ramón Hilera González (Universidad de Alcalá) (Ed.), CAFVIR 2013 - IV Congresso Internacional sobre Qualidade e Acessibilidade da Formação Virtual. (pp. 154-161). Lisboa: Faculdade de Letras da Universidade de Lisboa, Serviço de Publicações .
11	Henriques, T. & O'Neill, Henrique (2013). A participação das Pessoas em Dinâmicas de Excelência Organizacional: Comunicar, Envolver, Agir e Melhorar (Action Research na Voz Ativa). In Álvaro Rosa, António Ramos Pires, Henrique Lopes, Luís Lourenço, Margarida Saraiva, Patrícia Moura e Sá, Paulo Sampaio, (Ed.), IV Encontro de Investigadores da Qualidade. Troia: APQ - Associação Portuguesa da Qualidade.
12	Gonçalo Correia & O'Neill, Henrique (2012). Plano Estratégico de Sistemas de Informação para a Cruz Vermelha Portuguesa. In Actas da 12ª CAPSI. Guimarães
13	Nunes, M. & O'Neill, H. (2012). Assessing the performance of virtual teams with intelligent agents. In Putnik, G. D., and Cruz-Cunha, M. M. (Ed.), Virtual and Networked Organizations, Emergent Technologies and Tools. ViNOrg 2011. Communications in Computer and Information Science. (pp. 62-69). Ofir, Portugal: Springer. - Times Cited Web of Science®: 1
14	Cruz-Correia, R., Nascimento, J. C., Sousa, R. D. & O'Neill, H. (2012). eHealth key issues in Portuguese public hospitals. In Soda, P., Tortorella, F., Antani, S., Pechenizkiy, M., Cannataro, M., and Tsymbal, A. (Ed.), 2012 25th IEEE International Symposium on Computer-Based Medical Systems (CBMS). Rome: IEEE. - Times Cited Scopus: 1 - Times Cited Google Scholar: 5
15	Filipe Correia & O'Neill, Henrique (2011). Avaliação da Automatização de Processos de Negócio em Serviços Partilhados. In Actas do 8º Congresso Nacional da Administração Pública. Oeiras - Times Cited Google Scholar: 6
16	Bruno Cal & O'Neill, Henrique (2011). Software Product Lines: a realistic path to software development industrialization?. In Actas da 11ª CAPSI. Lisboa
17	Henriques, T. & O'Neill, Henrique (2011). Changing IT - Culture, Leadership & Employee Engagement – a basis to leverage IT Organizational Excellence. In Actas da 11ª CAPSI. Lisboa
18	Reis, J., Mamede, N. & O'Neill, Henrique (1999). Agent Communication for Schedulling in the Extended Enterprise, Infrastructures for Virtual Enterprises. In IFIP TC5 WG5.3/PRODNET Working Conference on Infrastructures for Virtual Enterprises (PRO-VE'99). (pp. 353-364). Porto: Springer US.
19	Reis, J., Mamede, Nuno & O'Neill, Henrique (1998). Ontologia para um Modelo de Planeamento e Controlo na Empresa Estendida. In Helder Coelho (Ed.), Progresso em Inteligencia Artificial . (pp. 43-54). Lisboa: Edições Colibri. - Times Cited Google Scholar: 6
20	O'Neill, Henrique & Sackett, Peter (1996). The Extended Enterprise Reference Framework. In Luis M. Camarinha-Matos, Hamideh Afsarmanesh (Ed.), Balanced Automation Systems - Implementing challenges for anthropocentric manufacturing. (pp. 401-412). Costa da Caparica, Portugal: Springer US. - Times Cited Google Scholar: 8

- Conference proceedings editor

1	O'Neill, Henrique, Costa, C., Domingues, L., Alturas, B. & Serrão, C. (2015). CAPSI 2015 - Atas da 15ª Conferência da Associação Portuguesa de Sistemas de Informação - Os sistemas de Informação da Gestão de

	Conhecimento, na Educação e na Formação. Lisboa. ISCTE - Instituto Universitário de Lisboa.

- Talk

1	Henriques, T. & O'Neill, Henrique (2013). A participação das Pessoas em Dinâmicas de Excelência Organizacional: Comunicar, Envolver, Agir e Melhorar. RIQUA 2013 – IV Encontro de Troia da Rede de Investigadores da Qualidade – APQ. - Times Cited Google Scholar: 1
2	O'Neill, Henrique (2012). OMSIS – Oportunidades de Melhoria nos Sistemas de Informação na Saúde. Apresentação das conclusões do estudo.

• Other Publications

- Non-peer-reviewed papers

1	Nunes, Francisco & O'Neill, Henrique (2011). Mecanismos de gestão de autorizações em ambiente de grid de armazenamento. Actas da 11ª CAPSI.
2	Romão, M. & O'Neill, Henrique (1997). Interfirm co-operation in the Portuguese textiles & clothing sectors. Economia Global e Gestão. 2 (1), 1-100

Research Projects

Project Title	Role in Project	Partners	Period
Crossing the Atlantic for Scientific and Teaching-Learning Cooperation	Researcher	ISTAR-Iscte (DLS) - Leader, BSU - (United States of America)	2024 - 2025
University Goes Digital for a Sustainable Global Education	Researcher	IRU-Iscte - Leader, BRU-Iscte, ISTAR-Iscte, CIES-Iscte, DINAMIA'CET-Iscte, Webwise Inovação Lda (webwise Inovação Lda) - (Portugal), Université Gustave Eiffel (Université Gustave Eiffel) - (France), Politecnico di Milano (Polimi) - (Italy), SIGMUND FREUD PRIVATUNIVERSITAT WIEN GMBH (SIGMUND FREUD PRIVATUNIVERSITAT WIEN GMBH) - (Austria)	2021 - 2023
AAL4ALL – Ambient Assisted Living for All	Local Coordinator	ISTAR-Iscte (DLS), Fraunhofer - (Portugal)	2013 - 2015
Ubiquitous and Integrated Teamwork Environment	Principal Researcher	ADETTI-IUL	2000 - 2002
Advanced IT Infrastructure for Accurate Response in the Extended Enterprise	Global Coordinator	ADETTI-IUL	1999 - 2001

"Improved COMmunication and Visualization in the PLAStic Mould Industry, Plataforma de Comunicação e de Visualização para a Indústria dos Moldes Plásticos"	Researcher	ADETTI-IUL	1999 - 2001

Academic Management Positions

Membro (2018 - 2022)
Unit/Area: Comissão Científica

Membro (Docente) (2018 - 2022)
Unit/Area: Plenário da Comissão Científica

Membro (2017 - 2021)
Unit/Area: Conselho Geral

Membro (Docente) (2015 - 2017)
Unit/Area: Plenário do Conselho Científico

Membro (2013 - 2017)
Unit/Area: Conselho Geral

Coordenador do 2º Ano (2011 - 2014)
Unit/Area: Bachelor Degree in Computer Science and Business Management

Membro (Docente) (2010 - 2012)
Unit/Area: Plenário do Conselho Científico

Membro (Docente) (2010 - 2013)
Unit/Area: Plenário da Comissão Científica

Membro (Docente) (2010 - 2013)
Unit/Area: Comissão Científica

Director (2010 - 2014)
Unit/Area: Centro para o Desenvolvimento das Tecnologias de Informática (ADETTI-IUL)

Presidente (2010 - 2014)
Unit/Area: Comissão Científica

Professional Associations

APT - Associação Portuguesa de Telemedicina (Since 2015)

APSI - Associação Portuguesa de Sistemas de Informação (Since 2013)

APDSI - Associação para o Desenvolvimento da Sociedade de Informação (Since 2009)

Ordem dos Engenheiros (Since 1990)

Organization/Coordination of Events

Type of Organization/Coordination	Event Title	Organizer	Year
Member of scientific event committee	ECIS 2017 - European Conference on Information Systems	Universidade do Minho / AIS	2017
Member of scientific event's organizing committee	Fifth national meeting of the Associação Portuguesa de Telemedicina	APT - Associação Portuguesa de Teemedicina	2016
Coordination of scientific event (with scientific committee) at ISCTE-IUL	15ª CAPSI	APSI / ISCTE-IUL	2015
Member of scientific event committee	14ª CAPSI	IPS / U.Évora	2014