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J.M. Vilas-Boas da Silva

Professor Auxiliar

BRU-Iscte - Business Research Unit

Department of Marketing, Operation and Management (IBS)



Contacts

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Curriculum

Research skills in Industrial and Services Engineering focusing on the strategic alignment of operations systems, by designing organisational change programmes that are adequate. Methodological concerns favour qualitative methods and Soft Systems Methodology applied to complex organisational problems. Broad professional experience ranging from engineering functions (Ferro Portugal), logistics management (Renault Portuguesa), consultancy in deployment of information systems (Grupo Violas; Ford of Europe - Southampton Plant), Managing Director (Agiltec), founding and developing its own business to teaching and researching in the university, all together for more than 40 years.

Research Interests

Organisational structuring, Business Process Redesign
Structuring and design of manufacturing systems, lean production
Competitive and sustainable operations & supply management
Virtual organisations

Enterprise systems, ERPs, MRPs,...
Innovation and change programmes
Product service-systems, Servitization
Strategy: manufacturing, IS/IT, corporate
Research methodologies, Soft Systems Methodology

Academic Qualifications

University/Institution	Type	Degree	Period
Cranfield University (UK)	PhD	Manufacturing Systems Engineering	2002
Open University (UK)	Post-graduation	Software Engineering	1996
Open University (UK)	Post-graduation	Structure and Design of Manufacturing Systems	1996
Open University (UK)	Post-graduation	Manufacturing Management	1996
Open University (UK)	Post-graduation	Quality Management	1996
University of Cambridge	Advanced Studies	Certificate in Advanced English (CAE)	1994
Cranfield University (UK)	M.Sc.	Manufacturing Systems Engineering	1991
INETI - Instituto Nacional de Engenharia e Tecnologia Industrial (incorporado no LNEG)	Post-graduation	Post-graduation in Industrial Engineering	1988
Instituto Superior Técnico - UTL	Licenciante	Engenharia Mecânica	1986

External Professional Activities

Period	Employer	Country	Description
2017 - 2017	ISCTE-IUL	Portugal	Moderating a session
2016 - 2016	Escola Superior de Tecnologia e Gestão (ESTG) do Instituto Politécnico de Leiria	Afghanistan	Operations Management Seminar
2015 - 2015	Laboratório Nacional de Engenharia Civil (LNEC)	Afghanistan	Soft Systems Methodology Seminar
2013 - 2013	Universidade de Aveiro, Dep de Economia, Engenharia e Gestão Industrial	Afghanistan	PhD Assessment Panel

Other Professional Activities

Period	Activity Type	Activity Description	More Info URL
1997 - 2023	Service on Boards of Directors	Managing Director of its own business in reforestation and afforestation (without financial compensation/salary)	--
2020 - 2023	Expert participation in other institutions	Scientific Coordinator of ISCTE participation in a consortium for a Mobilising Project, SI IDT (INOVMINERAL 4.0) - PT2020 (Programas Mobilizadores do Sistema de Incentivos à Investigação e Desenvolvimento Tecnológico) (2020-2023)	View More
2022	Expert participation in other institutions	Visiting Professor at the Technische Hochschule Mittelhessen (Germany, 2022), Service Operations Management Course (20 lecturing hours-30 total hours)	--
2017 - 2020	Expert participation in other institutions	Scientific Coordinator of ISCTE participation in a consortium for a Mobilising Project, SI IDT (INOVSTONE 4.0) - PT2020 (Programas Mobilizadores do Sistema de Incentivos à Investigação e Desenvolvimento Tecnológico) (2017-2020)	View More
2020	Expert participation in other institutions	Visiting Professor at the Technische Hochschule Mittelhessen (Germany, 2020), Service Operations Management Course (20 lecturing hours-30 total hours)	--
2019	Expert participation in other institutions	Visiting Professor at Universidade de Fortaleza/Fundação Edson Queiroz (Brasil, 2019). INOVAÇÃO para a SUSTENTABILIDADE no PROJETO INOVSTONE® 4.0 (1 day talk)	--
2007 - 2019	Sustained professional work	Member of the Board of Directors of the Masters Programmes at ISCTE Business School (IBS/ISCTE-IUL)	--
2008 - 2017	Sustained professional work	Member of the Scientific Committee of the PhD in Management and/or Operations Management (ISCTE-IUL/BRU-IUL)	View More
2016	Expert participation in other institutions	Operations Management Talk (speaker) at Escola Superior de Tecnologia e Gestão (ESTG) of Instituto Politécnico de Leiria	--
2015	Expert participation in other institutions	Soft Systems Methodology Talk (Speaker) at Laboratório Nacional de Engenharia Civil (LNEC)	--
2013	Expert participation in other institutions	PhD Workshop at Departamento de Economia, Engenharia e Gestão Industrial (DEGEI) of Universidade de Aveiro	--
1990 - 2007	Sustained professional work	Assistant Professor at Universidade Católica Portuguesa	--
2004 - 2007	Documented continuing professional education experiences	Teaching at FORINO - Escola de Novas Tecnologias (sites: Lisboa, Viseu and Mangualde)	View More
2004 - 2007	Consulting activities	Coordinator of IS/IT expert panels of ADI; also acted as an Expert for ADI (Governmental Agency on Innovation)	View More

2003	Service on Boards of Directors	Managing Director of AgilTec (Research Firm in Precision Engineering)	--
1998 - 2000	Consulting activities	Developing and Testing a Process of Enquiry to Identify Relevant Production Planning and Control Procedures at Tecnisata SA	View More
1990 - 1992	Consulting activities	Systems Analyst and Project Manager at COTESI and CORFI (Grupo Violas). Project partners: MIPS and INETI	--
1989 - 1990	Consulting activities	Specifying the Requirements for Production Planning and Control Systems for Jobbing Shops at Tecnisata SA	View More
1990	Consulting activities	IS/IT Analyst at Plant of Southampton, Ford of Europe (UK)	--
1988 - 1989	Sustained professional work	Technical duties as a Logistics Manager at the Logistics Department (DLI/Renault Portugal, French multinational)	--
1987 - 1988	Sustained professional work	Technical duties as a Mechanical Engineer at the Maintenance Department (Ferro Portugal, US multinational)	--
1986 - 1987	Consulting activities	Project Manager at Instituto Nacional de Engenharia e Tecnologia Industrial (LNETI/INETI)	--
Since 2021	Expert participation in other institutions	Mine.The.Gap evaluator	View More
Since 2016	Participation in business professional associations, professional standard setting of policy-making bodies	Portuguese Brazilian Simulation Association	--
Since 2015	Consulting activities	Business Angel in a Hydroponics Greenhouse Entrepreneurship (Agriestufa project)	--
Since 1999	Participation in business professional associations, professional standard setting of policy-making bodies	EurOMA - European Operations Management Association	--
Since 1986	Participation in business professional associations, professional standard setting of policy-making bodies	Portuguese Institution of Engineers	--

Teaching Activities

Teaching Year	Sem.	Course Name	Degree(s)	Coord
2025/2026	2º	Quality Management		Yes
2025/2026	1º	Integrated Operations Management	Bachelor Degree in Management;	Yes

2025/2026	1°	Operations and Supply Chain Management	Bachelor Degree in Computer Science and Business Management (PL); Bachelor Degree in Computer Science and Business Management;	Yes
2024/2025	2°	Logistics and Supply Chain Management	Master Degree in Management;	Yes
2024/2025	1°	Integrated Operations Management	Bachelor Degree in Management;	No
2024/2025	1°	Operations and Supply Chain Management	Bachelor Degree in Computer Science and Business Management (PL); Bachelor Degree in Computer Science and Business Management;	Yes
2024/2025	1°	Operations Management & Logistics	Bachelor Degree in Marketing Management;	Yes
2023/2024	2°	Logistics and Supply Chain Management	Master Degree in Management;	Yes
2023/2024	1°	Integrated Operations Management	Bachelor Degree in Management;	No
2023/2024	1°	Operations and Supply Chain Management	Bachelor Degree in Computer Science and Business Management (PL); Bachelor Degree in Computer Science and Business Management;	Yes
2023/2024	1°	Operations Management & Logistics	Bachelor Degree in Marketing Management;	Yes
2022/2023	2°	Logistics and Supply Chain Management	Master Degree in Management;	Yes
2022/2023	1°	Operations and Supply Chain Management	Bachelor Degree in Computer Science and Business Management (PL);	Yes
2022/2023	1°	Operations Management & Logistics	Bachelor Degree in Marketing Management;	No
2020/2021	2°	Technology and Quality Management	Bachelor Degree in Human Resources Management;	Yes
2020/2021	2°	Logistics and Supply Chain Management	Master Degree in Management;	Yes
2020/2021	1°	Integrated Operations Management	Bachelor Degree in Management;	No
2020/2021	1°	Operations and Supply Chain Management	Bachelor Degree in Computer Science and Business Management (PL);	No
2019/2020	2°	Technology and Quality Management	Bachelor Degree in Human Resources Management;	Yes
2019/2020	2°	Logistics and Supply Chain Management	Master Degree in Management;	Yes

2019/2020	1°	Specialization Seminar in Operations Management, Logistics and Supply Chain Management		No
2018/2019	2°	Project Management Laboratory		Yes
2018/2019	2°	Management Policies for Sustainability		Yes
2018/2019	2°	Technology Management		Yes
2018/2019	2°	New Product Development		Yes
2018/2019	1°	Innovation Management		Yes
2018/2019	1°	Specialization Seminar in Operations Management, Logistics and Supply Chain Management		No
2018/2019	1°	Introduction to Operations Management		Yes
2018/2019	1°	Operations Management I	Bachelor Degree in Industrial Management and Logistics;	Yes
2018/2019	1°	Operations Management	Master Degree in Management of Services and Technology;	Yes
2017/2018	2°	Management Information Systems and Erps		Yes
2017/2018	2°	Dissertation in Management of Services and Technology		Yes
2017/2018	2°	Business Problem in Management of Services and Technology		Yes
2017/2018	2°	Phd Thesis in Management: Specialization in Operations Management, Logistics and Supply Chain Management		Yes
2017/2018	2°	Management Policies for Sustainability		Yes
2017/2018	2°	Phd Thesis in Management: Specialization in Operations Management, Logistics and Supply Chain Management II		Yes
2017/2018	2°	Phd Thesis in Management: Specialization in Operations Management, Logistics and Supply Chain Management IV		Yes

2017/2018	2°	Technology Management		Yes
2017/2018	2°	Operations Management II	Bachelor Degree in Industrial Management and Logistics;	Yes
2017/2018	2°	Supply Chain Management		Yes
2017/2018	2°	New Product Development		Yes
2017/2018	1°	Innovation Management		Yes
2017/2018	1°	Dissertation in Management of Services and Technology		Yes
2017/2018	1°	Business Problem in Management of Services and Technology		Yes
2017/2018	1°	Specialization Seminar in Operations Management, Logistics and Supply Chain Management		Yes
2017/2018	1°	Phd Thesis in Management: Specialization in Operations Management, Logistics and Supply Chain Management		Yes
2017/2018	1°	Introduction to Operations Management		Yes
2017/2018	1°	Phd Thesis in Management: Specialization in Operations Management, Logistics and Supply Chain Management I		Yes
2017/2018	1°	Phd Thesis in Management: Specialization in Operations Management, Logistics and Supply Chain Management III		Yes
2017/2018	1°	Operations Management I	Bachelor Degree in Industrial Management and Logistics;	Yes
2017/2018	1°	Operations Management	Master Degree in Management of Services and Technology;	Yes
2016/2017	2°	Dissertation in Management of Services and Technology		Yes
2016/2017	2°	Business Problem in Management of Services and Technology		Yes
2016/2017	2°	Phd Thesis in Management: Specialization in Operations Management, Logistics and Supply Chain Management		Yes

2016/2017	2°	Phd Thesis in Management: Specialization in Operations Management, Logistics and Supply Chain Management II		Yes
2016/2017	2°	Phd Thesis in Management: Specialization in Operations Management, Logistics and Supply Chain Management IV		Yes
2016/2017	2°	Operations Management II	Bachelor Degree in Industrial Management and Logistics;	Yes
2016/2017	2°	Supply Chain Management		Yes
2016/2017	2°	New Product Development		Yes
2016/2017	1°	Dissertation in Management of Services and Technology		Yes
2016/2017	1°	Business Problem in Management of Services and Technology		Yes
2016/2017	1°	Specialization Seminar in Operations Management, Logistics and Supply Chain Management		Yes
2016/2017	1°	Phd Thesis in Management: Specialization in Operations Management, Logistics and Supply Chain Management		Yes
2016/2017	1°	Introduction to Operations Management		Yes
2016/2017	1°	Phd Thesis in Management: Specialization in Operations Management, Logistics and Supply Chain Management I		Yes
2016/2017	1°	Phd Thesis in Management: Specialization in Operations Management, Logistics and Supply Chain Management III		Yes
2016/2017	1°	Operations Management I	Bachelor Degree in Industrial Management and Logistics;	Yes
2016/2017	1°	Operations Management	Master Degree in Management of Services and Technology;	Yes
2015/2016	2°	Research Project in Operations Management, Logistics and Supply Chain Management		Yes

2015/2016	2°	Dissertation in Management of Services and Technology		Yes
2015/2016	2°	Business Problem in Management of Services and Technology		Yes
2015/2016	2°	Operations Management II	Bachelor Degree in Industrial Management and Logistics;	Yes
2015/2016	2°	Supply Chain Management	Master Degree in Management of Services and Technology;	Yes
2015/2016	2°	New Product Development		Yes
2015/2016	1°	Dissertation in Management of Services and Technology		Yes
2015/2016	1°	Business Problem in Management of Services and Technology		Yes
2015/2016	1°	Specialization Seminar in Operations Management, Logistics and Supply Chain Management		Yes
2015/2016	1°	Introduction to Operations Management		Yes
2015/2016	1°	Operations Management I	Bachelor Degree in Industrial Management and Logistics;	Yes
2015/2016	1°	Supply Chain Management	Bachelor Degree in Industrial Management and Logistics;	Yes
2015/2016	1°	Operations Management	Master Degree in Management of Services and Technology;	Yes
2014/2015	2°	Research Project in Operations Management, Logistics and Supply Chain Management		Yes
2014/2015	2°	Dissertation in Management of Services and Technology		Yes
2014/2015	2°	Business Problem in Management of Services and Technology		Yes
2014/2015	2°	Operations Management II	Bachelor Degree in Industrial Management and Logistics;	Yes
2014/2015	2°	New Product Development		Yes
2014/2015	1°	Dissertation in Management of Services and Technology		Yes
2014/2015	1°	Business Problem in Management of Services and Technology		Yes

2014/2015	1°	Integrated Operations Management	Bachelor Degree in Management;	No
2014/2015	1°	Introduction to Operations Management		Yes
2014/2015	1°	Supply Chain Management		Yes
2014/2015	1°	Operations Management	Master Degree in Management of Services and Technology;	Yes
2013/2014	2°	Operations Management II		Yes
2013/2014	2°	Systems of Work Design		Yes
2013/2014	2°	New Product Development		Yes
2013/2014	1°	Dissertation in Management of Services and Technology		Yes
2013/2014	1°	Business Problem in Management of Services and Technology		Yes
2013/2014	1°	Integrated Operations Management	Bachelor Degree in Management;	No
2013/2014	1°	Introduction to Operations Management		Yes
2013/2014	1°	Supply Chain Management		Yes
2013/2014	1°	Operations Management	Master Degree in Management of Services and Technology;	Yes

Supervisions

- **Ph.D. Thesis**
- Ongoing

	Student Name	Title/Topic	Language	Status	Institution
1	Martin Balint	Exploring the Environmental Sustainability Capabilities and Resource Management Strategies of German Third-party Logistics Providers	English	Developing	Iscte
2	Jicheng Xing	Operation mechanism and empirical research on Eco-Industrial Parks	English	Developing	Iscte
3	Nuno Alexandre Costa	Developing a method that deals simultaneously with organizational change and the management aspects of privacy and data protection	English	Developing	Iscte

4	Andreas Deitmer	Developing and enquiring tool to assess digital accessibility needs in multinational	English	Developing	Iscte
5	Agostinho Manuel Antunes da Silva	"O papel das tecnologias digitais na inovação em redes colaborativas - o sector das rochas ornamentais em Portugal"	Portuguese	Developing	Iscte
6	Nuno Alexandre da Conceição Costa	Key drivers of project management success when applied to temporary multi-organisations	English	Developing	Iscte
7	Jicheng Xing	Comparison Study on Eco-Industrial Parks - Under Circular Economy Paradigms	English	Developing	Iscte
8	Sabine Martaller	Information and communication technology related enabler on improving pharmaceutical supply chain performance	English	Developing	Iscte
9	Martin Balint	Exploring the environment sustainability capabilities and resource management strategies of German third-party logistics providers	English	Developing	Iscte

- Concluded

	Student Name	Title/Topic	Language	Institution	Concluding Year
1	José Francisco Marcos Manjate	--	Portuguese	Iscte	2016
2	José Francisco Marcos Manjate	Estudo longitudinal da adequabilidade da estrutura organizacional ao negócio: O caso da PETROMOC, SARL	--	Iscte	2016

• M.Sc. Dissertations

- Concluded

	Student Name	Title/Topic	Language	Institution	Concluding Year
1	Yanhang Qiu	Measuring Customer Experience based on Ecommerce Reviews: The Pedagogical case Study of LOOKFANTASTIC®	English	Iscte	2022
2	Kexing Wang	Development of a Business Model Reflecting the Impact of the Fourth Industrial Revolution: the Case of the Chinese Pharmaceutical Companies	English	Iscte	2022

3	Vicente Manita Santos Mota	Improving performance in hospital emergency departments by using simulation	English	Iscte	2020
4	Nicolò Lo Gaglio	Development of a Business Model for Industry 4.0 based on Industrial Analytics	English	Iscte	2020
5	Jones Alexandre Barros Soares	Cabotage as a Complement to the Transportation Matrix: An Analysis of the Challenges for its Growth in the Brazilian Transport System in the 21st Century	Portuguese	Iscte	2019
6	Roberto Palazzotto	Analysis of the IoT Platforms Business Models	English	Iscte	2019
7	Alberta Afonso Mbuka Mandinge	eGOVERNMENT IN G2G MODALITY: ADMINISTRATIVE MODERNIZATION IN PUBLIC ADMINISTRATIONS IN ANGOLA	Portuguese	Iscte	2019
8	João Miguel Rodrigues Simões	Avaliação de Modelos de Negócio Inovadores em PME: A servitização dos fabricantes de tecnologia de produção avançada para as rochas ornamentais	Portuguese	Iscte	2017
9	Joana Gomes de Almeida Soares	Identificação dos Requisitos Sociais Necessários para a Criação de uma Organização Virtual Dinâmica: O caso das PAM	Portuguese	Iscte	2017
10	Carlos Filipe da Silva Rodrigues	Greencitrus - Desenvolvimento de Novos Produtos	Portuguese	Iscte	2015
11	Tatiana Filipa de Almeida Loio	--	Portuguese	Iscte	2011
12	Milene Moreira da Silva	--	Portuguese	Iscte	2010
13	Sara Alibay Jamal	--	Portuguese	Iscte	2010
14	João Miguel Xavier Rita	--	Portuguese	Iscte	2009
15	Miguel Baptista Sanganha	--	Portuguese	Iscte	2009
16	Matteo Bongiorno	--	English	Università Degli Studi di Brescia	2008
17	José António Porto Pinho Dinis	--	Portuguese	UNL/FCT	2001

• M.Sc. Final Projects

- Concluded

	Student Name	Title/Topic	Language	Institution	Concluding Year
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1	Mariana da Silva Rodrigues	Proposal for Improvement of Ferpinta Moçambique's Warehouse Management Activities	Portuguese	Iscte	2021
2	Rama Sumanta	Applying Project Management Techniques to Improve Due Date Performance: The Case of a Papua Power Plant Construction in Indonesia	English	Iscte	2021
3	Guilherme Pinto de Frias	Using Discrete Event Simulation to implement a conceptual model aiming at evaluating the performance of manufacturing lines	English	Iscte	2020
4	Seyed Vahid Mirnoori	PRIORITIZING LEAN TECHNIQUES BY EMPLOYING MULTI-CRITERIA DECISION-MAKING (MCDM): THE CASE OF MCOUTINHO	English	Iscte	2020
5	André Paiva Leite Pedrinho	Concept development by redesigning collaborative internal processes	English	Iscte	2019
6	Catarina Barros Saraiva Martins	Developing a Model to Analyze the Overall Equipment Effectiveness in Order to Add Value in a B2b Context	English	Iscte	2019
7	Inês Silva Neves	Knowledge Diffusion at a Major Central European Automotive Supplier	English	Iscte	2019
8	André César Simões Catalão	Caso Pedagógico Aquitrends: Inovação no sector da Aquacultura	Portuguese	Iscte	2018
9	Sabrina Renda	Exploring Operational Issues in Refugees' Care and Integration Process: the Case of "SPRAR" Project Organisations	English	Iscte	2018
10	André Paulino Silva	Firm Social Capital as Competitive Asset: The case of Lipari consulting	English	Iscte	2017
11	Bruno Miguel Alves Tiago	Implementação de um CRM numa Empresa de Consultoria de T1	Portuguese	Iscte	2016
12	Inês Filipa Figueiredo Martins	Takeaway de Refeições Portuguesas por Drive Thru	Portuguese	Iscte	2015
13	Ana Isabel Abrantes Cabral	Melhoria do Quadro de Indicadores de Avaliação do Desempenho numa Empresa de Bebidas	Portuguese	Iscte	2014
14	Pedro Henrique Bargado de Sousa	Recife Artificial Multifuncional (RAM): Uma proposta inovadora e multifuncional para o desenvolvimento socioeconomico da ilha do Porto Santo	Portuguese	Iscte	2014
15	Francisco Maria de Saldanha Teles Feio	Seleção e Aplicação de uma Metodologia para Analisar Custos de Produção a uma Cozinha Industrial	Portuguese	Iscte	2014

16	Luís de Castro Moreira	A Simulation Approach to Warehousing Policies:The GrandVision case	English	Iscte	2014
17	Gonçalo Gouveia de Nobre Madeira	Utilização da ERP num Problema de Planeamento da Produção	Portuguese	Iscte	2013
18	Vanessa Alexandra de Jesus Leandro	Benchmarking do ensino da Gestão de Operações, na União Europeia	Portuguese	Iscte	2013
19	Daniela do Carmo Peralta Miranda	Planeamento da produção numa cozinha industrial suportado pelo novo software: Estudo de caso	Portuguese	Iscte	2013
20	Rui Alexandre Dias Pimenta de Simões Pimentel	Utilização de ERP no Contexto de Planeamento e Programação de Produção	Portuguese	Iscte	2012
21	Diogo Caldeira Estanqueiro Rocha	Avaliação de Estratégias de Gestão da Procura em Produtos Perecíveis	Portuguese	Iscte	2012
22	Sara Conceição Delgado	Business plan: babycalmy - accessory that allows you to induce the swing in a baby chair	Portuguese	Iscte	2011
23	Hélder Manuel Teresinho Cangueiro	Desafios da Liberalização Postal em Portugal: Perspectivas e comparação com mercados já liberalizados.	Portuguese	Iscte	2011
24	Hélder Manuel Teresinho Cangueiro	--	--	Iscte	2011
25	Sara Conceição Delgado	Elaboração de Plano de Negócio para Produto Patenteado que Induz Balanço em Cadeira de Bebê.	--	Iscte	2011

Total Citations

Web of Science®	17
Scopus	37

Publications

• Scientific Journals

- Scientific journal paper

1	Bálint, M., Ferreira, L. M. D. F., Vilas-Boas da Silva, J. M. & Möhring, M. M. (2026). Integrating external stakeholders for green innovation in third-party logistics: The mediating role of green absorptive capacity . International Journal of Logistics Management. 37 (7), 1-30 - Times Cited Google Scholar: 1
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2	<p>Bálint, M., Vilas-Boas da Silva, J. M. & Möhring, M. M. (2025). Green innovations in third-party logistics: Managerial reasons, external stakeholder influences and contingencies in the natural-business environment. <i>Cogent Business and Management</i>. 12 (1)</p> <p>- Times Cited Web of Science®: 4 - Times Cited Scopus: 3 - Times Cited Google Scholar: 11</p>
3	<p>Deitmer, A., Moehring, M. & Vilas-Boas, J. (2024). Status quo of digital accessibility in multinational enterprises: An exploratory study. <i>International Journal on Advances in Intelligent Systems</i>. 17 (1, 2), 112-121</p> <p>- Times Cited Google Scholar: 1</p>
4	<p>Silva, J., Ferreira, L. & Soares, J. A. B. (2022). Outlining maritime cabotage public policies for the Brazilian transport system. <i>WMU Journal of Maritime Affairs</i>. 21, 519-547</p> <p>- Times Cited Web of Science®: 1 - Times Cited Scopus: 2</p>
5	<p>Silva, A., Leite, M., Vilas-Boas, J. & Simões, R. (2019). How education background affects design outcome: teaching product development to mechanical engineers, industrial designers and managers. <i>European Journal of Engineering Education</i>. 44 (4), 545-569</p> <p>- Times Cited Scopus: 13 - Times Cited Google Scholar: 20</p>
6	<p>Silva, J., Esperança, J. & Almeida, I. (2019). QUO VADIS MICROCREDIT IN PORTUGAL? A CASE STUDY OF THE DAY-TO-DAY OF AN ENTREPRENEUR. <i>Tourism and Hospitality International Journal</i>. 12 (2), 92-103</p>
7	<p>Da Silva, J. & I. Almeida (2017). Collaborative networks as incubators of dynamic virtual organizations: a case study of the emerging MAP sector. <i>International Journal of Manufacturing Technology and Management</i>. 31 (1-3), 192-216</p> <p>- Times Cited Scopus: 4 - Times Cited Google Scholar: 2</p>
8	<p>Vilas-Boas, J., Suleman, A. & Moreira, L. (2015). Testing the performance of rival warehousing policies through discrete event simulation. <i>International Journal of Social, Behavioral, Educational, Economic, Business and Industrial Engineering</i>. 9 (11), 3545-3550</p> <p>- Times Cited Google Scholar: 1</p>
9	<p>Duarte de Almeida, I., Vilas-Boas, J. & Cabral, A. A. (2015). Developing a structured and strategically focused performance assessment system. <i>International Journal of Social, Behavioral, Educational, Economic, Business and Industrial Engineering</i>. 9 (6), 1134-1140</p>
10	<p>Duarte de Almeida, I., Silva, J. & Ferreira, L. (2015). From "boat to plate": creating value through sustainable fish supply chain visibility. <i>International Journal of Social, Behavioral, Educational, Economic, Business and Industrial Engineering</i>. 9 (11), 3744-3755</p> <p>- Times Cited Google Scholar: 2</p>
11	<p>Crespo de Carvalho, J., Silva, J. & O'Neill, Henrique (2014). Logistics and supply chain management: an area with a strategic service perspective. <i>American Journal of Industrial and Business Management</i>. 4 (1), 24-30</p> <p>- Times Cited Google Scholar: 40</p>
12	<p>Leite, M., Silva, J. & Duarte de Almeida, I. (2013). Creative teaching of new product development to operations managers. <i>International Journal of Social, Behavioral, Educational, Economic, Business and Industrial Engineering</i>. 7 (10), 1943-1949</p> <p>- Times Cited Google Scholar: 2</p>

13	Silva, J. (2013). A Systems Approach to Test the Usefulness of a Model to Challenge Organisational Change. <i>International Journal of Criminology and Sociological Theory</i> . 6 (1), 1079-1092
14	Manjate, J. & Silva, J. (2011). Development of a Systems Approach to Assess Organisational Adequateness. <i>Statistical Review</i> . 7 (1-2), 45-58

• Books and Book Chapters

- Book author

1	Manjate, J. & Silva, J. (2021). <i>Aplicação da Soft Systems Methodology em Investigação Qualitativa: Teoria e Prática</i> . LISBOA. Edições Sílabo, Lda. - Times Cited Google Scholar: 1
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- Book chapter

1	Manjate, J. & Silva, J. (2021). Estudo Longitudinal da Adequabilidade da Estrutura Organizacional ao Negócio: O Caso da Petromoc, SA. In Moisés de Lemos Martins e Rosânia da Silva (Ed.), <i>Culturas e Turismo: Reflexões Sobre o Património, as Artes e a Comunicação Intercultural</i> . (pp. 1-230). Braga: CECS e Universidade do Minho.
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• Conferences/Workshops and Talks

- Publication in conference proceedings

1	Deitmer, A., Moehring, M. & Vilas-Boas, J. (2024). Exploring the status quo of digital accessibility in multinational enterprises. In Cristina Gimenez Cristina Sancha (Ed.), <i>EurOMA 2024 Proceedings</i> . Barcelona: Euroma.
2	Deitmer, A., Möhring, M. M. & Silva, J. M. V.-B. da. (2023). Digital accessibility in multinational enterprises: A meta study. In Möhring, M. M. (Ed.), <i>SMART ACCESSIBILITY 2023: The Eighth International Conference on Universal Accessibility in the Internet of Things and Smart Environments</i> . Venice, Italy: IARIA. - Times Cited Google Scholar: 1
3	Deitmer, A., Silva, J. M. V.-B. da & Möhring, M. (2022). Developing a research agenda for digital accessibility in multinational enterprises. In <i>Proceedings of the 29th International Annual EurOMA Conference.</i> : European Operations Management Association.
4	Balint, Martin, Vilas-Boas, J. & Möhring, Monika (2020). Exploring the environmental sustainability capabilities and resource management strategies of German third-party logistics providers (3PL). In Jan Godsell, Mark Johnson and Pietro Micheli (Ed.), <i>Proceedings of 27th EurOMA</i> . (pp. 737-746). Warwick: EurOMA. - Times Cited Google Scholar: 1
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6	Razy, A., Mirnoori, S., Silva, J., Silva, A., Möhring, M. & I. Almeida (2019). Sustainable customer relationship management for BIM procurement in the ornamental stones cluster under industry 4.0. In Markku Kuula and Gyöngyi Kovács (Ed.), <i>Proceedings of 26th EurOMA – Operations adding value to society</i> . Helsinki: EurOMA. - Times Cited Google Scholar: 3

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27	Duarte de Almeida, I. & Silva, J. M. V.-B. (2016). Perceptions of future leaders towards business ethics and sustainability. In 23rd EurOMA. Trondheim: Norwegian University of Science and Technology.
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32	Silva, J., Suleman, A. & Moreira, L. (2015). Testing the performance of warehousing rival policies through discrete event simulation. In Gerald Reiner (Ed.), Proceedings of the EUROMA European Operations Management Association 22nd International Annual Conference. Neuchâtel: Emerald Publishing.
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35	Almeida, I., Silva, J. & Leite, M. (2014). Shifting to green economy: Hype or hope for entrepreneurs into medicinal and aromatic plants? . In Hendryk Dittfeld, V. Donk (Ed.), Proceedings 21st EurOMA Conference. Palermo: EurOMA. - Times Cited Google Scholar: 7
36	Almeida, I. & Silva, J. (2014). Proposing a virtual operations network to support a business policy for the medicinal and aromatic plants sector. In Harrington, T., Srari, J.S., Christodoulou, P., Kumar, M., Settani, E. (Ed.), Proceedings of the 18th Cambridge International Manufacturing Symposium. Cambridge: Institute for Manufacturing - Cambridge University . - Times Cited Google Scholar: 1

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41	Cardoso, U., I. Almeida, Silva, J. & Ferreira, L. (2013). From 'boat to plate': Creating value through sustainable fish Supply Chain visibility. In World Academy of Science, Engineering and Technology (Ed.), Proceedings of The XXXIV International Conference on Industrial Engineering and Management (ICIEM 2013). (pp. 549-560). Barcelona: World Academy of Science, Engineering and Technology.
42	Bravo, A., Silva, J. & Pereira, Z. (2010). Contribution of quality thinking to the operations design: gap finding and addressing. In Sousa, R. (ed.) (Ed.), Managing operations in service economies, XVII international annual conference of the EurOMA. (pp. 0-0). Porto: XVII international annual conference of the EurOMA .
43	Silva, J. & Manjate, J. (2010). Development of a systems approach to assess organisational adequateness. In Systemic Approaches in Social Structures, 6th National & International HSSS Conference. (pp. 0-0). Lesvos Island, Greece: Hellenic Society for Systemic Studies (HSSS) & University of the Aegean, School of Social Sciences, Department of Sociology.
44	Silva, J. (2010). A Systems Approach to Test the Usefulness of a Model to Challenge Organisational Change. In Hellenic Society for Systemic Studies (HSSS) & University of the Aegean, School of Social Sciences, Department of Sociology, Greece (Ed.), Systemic Approaches in Social Structures, 6th National & International HSSS Conference. (pp. 0-0). Lesvos Island, Greece: Hellenic Society for Systemic Studies (HSSS) & University of the Aegean, School of Social Sciences, Department of Sociology, Greece.
45	Silva, J. (2010). Process of validation of complex conceptual models after soft systems. In International Council of Small Business (Ed.), ICSB 2010 World Conference - Entrepreneurship: Bridging Global Boundaries. (pp. 1-25): International Council of Small Business.
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- Talk

1	<p>Silva, J. & Simões, J. (2018). Innovative Enterprise Architectures for Deploying Product-Service Systems in SME. PRO-VE 2018 Collaborative Networks of Cognitive Systems.</p>
2	<p>Manjate, J. & Silva, J. (2018). Estudo Longitudinal da Adequabilidade da Estrutura Organizacional ao Negócio: O Caso da Petromoc, SA. Congresso Internacional sobre Cultura e Turismo.</p>
3	<p>Silva, J. & Simões, J. (2018). Definition of requirements to pursue a Servitization Strategy in SME: the case of AMT firms in the Ornamental Stones cluster. 25th EurOMA – To Serve, to Produce and to Servitize in the Era of Networks, Big Data, and Analytics.</p>
4	<p>Silva, J., Suleman, A. & Moreira, L. (2015). Testing the performance of warehousing rival policies through discrete event simulation. 22nd EurOMA - Operations Management for Sustainable Competitiveness.</p>
5	<p>Silva, J. & Vanessa Leandro (2014). Benchmarking Operations Management education in the European Union. Proceedings of 21st EurOMA - Operations Management in an Innovation Economy.</p>
6	<p>Ferreira, L., Silva, J. & Rocha, D. (2013). Assessing and improving the automatic ordering of perishable products: a case study in a major retailer. 20th EurOMA ? Operations Management at the Heart of Recovery. 0-0</p>
7	<p>Silva, J. (2010). A Systems Approach to Test the Usefulness of a Model to Challenge Organisational Change. Systemic Approaches in Social Structures, 6th National & International HSSS Conference.</p>
8	<p>Silva, J. (2010). Process of validation of complex conceptual models after soft systems. ICSB 2010 - Entrepreneurship: Bridging Global Boundaries.</p>
9	<p>Bravo, A., Silva, J. & Pereira, Z. (2010). Contribution of quality thinking to the operations design: gap finding and addressing. Managing operations in service economies, XVII international annual conference of the EurOMA. 0-0</p>
10	<p>Silva, J. (2009). The progress of Business Models and Operations & Supply Management Trends. Seminário no MRC/UNIDE/ISCTE.</p>
11	<p>Silva, J. (2009). Validation of a conceptual model to find adequate organisational structures. Implementation ? realizing operations management knowledge, XVI international annual conference of the EurOMA.</p>
12	<p>Silva, J. (2009). Restating a research definition in conformance to soft systems semantics. Implementation ? realizing operations management knowledge, XVI international annual conference of the EurOMA. 0-0</p> <p>- Times Cited Google Scholar: 4</p>
13	<p>Silva, J. (2009). Empirical test of a conceptual model to find relevant PPC procedures to strategic entrepreneurship. RENT XXIII - Research in Entrepreneurship & Small Business. 0-0</p>
14	<p>Silva, J. (2008). Gestão da Inovação nas Operações. JORTEC 2008.</p>

15	Silva, J. (2007). Seminário em Estratégia das Operações. Projecto QI-PME_Quadros Inovadores para PME, INOVJOVEM, IAPMEI/INETI.
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- Conference paper not in proceedings

1	Bálint, M., Silva, J. & Möhring, M. (2021). Investigating stakeholder engagement and absorptive capacity as drivers of green innovations at German 3PL companies . Proceedings of the 28th International Annual EurOMA Conference 2021. - Times Cited Google Scholar: 4
2	Costa, N., Silva, J. & Duarte de Almeida, I. (2017). Key drivers of project management success when applied to temporary multi-organisations. EurOMA(The 24th European Operations Management Association Conference). - Times Cited Google Scholar: 2

• Other Publications

- Non-peer-reviewed papers

1	Duarte de Almeida, I., Vilas-Boas, J. & Cabral, A.A. (2015). Developing a structured and strategically focused performance assessment system. International Journal of Social, Behavioral, Educational, Economic, Business and Industrial Engineering.
2	Duarte de Almeida, I., Vilas-Boas, J. & Cabral, A.A. (2015). Developing a structured and strategically focused performance assessment system. International Journal of Social, Behavioral, Educational, Economic, Business and Industrial Engineering.
3	Silva, J. (2014). A Engenharia Financeira do «Sourcing» Global. Jornal de Negócios. 7OUT2014 (7OUT2014), 35-35
4	Silva, J. (2014). Estarão as escolas de negócios alinhadas estrategicamente?. Jornal de Negócios. 15NOV2014 (15NOV2014), 41-41
5	Leite, M., Madeira, J., Silva, J., Henriques, E. & Roth, R. (2012). Optimization of materials selection in a multi-part environment with direct multi-search. Civil-Comp Proceedings. 99

- Other publications

1	Duarte de Almeida, I. & Vilas-Boas, J. (2017). A integração na escola de alunos emigrantes: problemas, situação actual e medidas de acção escolar.
2	Duarte de Almeida, I. & Vilas-Boas, J. (2017). A integração na escola de alunos emigrantes: problemas, situação actual e medidas de acção escolar.
3	Silva, J., João Lope, Pedro Almeida, Luis Reis, Leite, M., Silva, A....Silva, J. (2006). Experimental testing of a natural cork-based composite: shear behaviour comparison with other materials for sandwich applications. Poster Session presented at: COMPTTEST2006 - Composites Testing and Model Identification 2006.

Research Projects

Project Title	Role in Project	Partners	Period
INOVMINERAL 4.0 – ADVANCED TECHNOLOGIES AND SOFTWARE FOR MINERAL RESOURCES	Local Coordinator	BRU-Iscte (M&M), CEI - Leader (Portugal), FRAVIZEL - (Portugal), FRONTWAVE - (Portugal), SEVERAL WAYS ENGENHARIA DE SISTEMAS DE INFORMAÇÃO - (Portugal), STREAMVALUE CONSULTING LDA - (Portugal), MARFILPE - (Portugal), SOLANCIS - (Portugal), JULIPEDRA - (Portugal), LSI STONE - (Portugal), POLIMAGRA - (Portugal), DIMPOMAR - (Portugal), MVC - (Portugal), INSTITUTO POLITÉCNICO DE LEIRIA - (Portugal), FCUL - (Portugal), UNIVERSIDADE DO PORTO - (Portugal), MARMORES VIGARIO, LDA - (Portugal), ACPMR - (Portugal), IST - (Portugal), PTPC - (Portugal)	2021
INOVSTONE 4.0 – TECNOLOGIAS AVANÇADAS E SOFTWARE PARA A PEDRA NATURAL	Researcher	BRU-Iscte (M&M), CEI - Leader (Portugal)	2018 - 2019

Academic Management Positions

Director (2017 - 2019)
Unit/Area: Master Degree in Management of Services and Technology

Coordenador (2016 - 2018)
Unit/Area: Doctorate Degree (PhD) in Management

Director (2015 - 2017)
Unit/Area: Master Degree in Management of Services and Technology

Director (2013 - 2015)
Unit/Area: Master Degree in Management of Services and Technology

Director (2011 - 2013)
Unit/Area: Master Degree in Management of Services and Technology

Director (2011 - 2014)
Unit/Area: [5600] Operations Management and Technology

Director (2010 - 2011)
Unit/Area: [5600] Operations Management and Technology

Director (2010 - 2011)
Unit/Area: Master Degree in Management of Services and Technology

Professional Associations

Portuguese Brazilian simulation Association (Since 2016)

EurOMA (Since 1999)

Ordem dos Engenheiros (Since 1986)

Organization/Coordination of Events

Type of Organization/Coordination	Event Title	Organizer	Year
Member of scientific event committee	Operations adding value to society	EurOMA 2019	2019
Coordination of non-scientific event	Automotive International Week DEZ2018 (BMW/Dingolfing; MAN/Munchen)	ISCTE-IUL/MMST	2018
Member of scientific event committee	Scientific Committee of a PhD in Technological Innovation	UNIPA (University of Palermo)	2018 - 2019
Coordination of non-scientific event	Automotive International Week JAN2018 (Mercedes/Sindelfingen; Frankfurt Airport/Logistics)	ISCTE-IUL/MMST	2018
Coordination of non-scientific event	Automotive International Week JAN2017 (Mercedes Sindelfingen/Continental/Karben)	ISCTE-IUL/MMST	2017
Coordination of scientific event (with scientific committee) at ISCTE-IUL	Double Degree MMST/Engineering Management	ISCTE-IUL and UNIPA/Palermo University	2016 - 2019
Coordination of scientific event (with scientific committee) at ISCTE-IUL	Double Degree MMST/Kedge MSc	ISCTE-IUL and Kedge Business School (Bordeaux)	2016 - 2019
Member of scientific event committee	Academy of Management 2013 Annual Meeting - Capitalism in Question	Academy of Management	2013
Member of scientific event committee	Academy of Management 2012 Annual Meeting - The Informal Economy	Academy of Management	2012
Member of scientific event committee	ICSB 2011 World Conference	International Council for Small Business	2011
Member of scientific event committee	ICSB 2010 World Conference	International Council of Small Business	2010
Member of scientific event's organizing committee	ICSB 2010 World Conference	International Council for Small Business	2010

Scientific Editing/Reviewing Activities

Type of Activity	Journal Title	ISSN/Quartile	Period	Language
Member of scientific journal editing staff	Agronomy Research	1406-894X / Q2	2019	English
Member of scientific journal editing staff	European Journal of Engineering Education	0304-3797 / Q1 (T10)	2017	English
Member of scientific journal editing staff	International Journal of Services Technology and Management (IJSTM)	1460-6720 / Q4	2017	English